# Los Angeles Southwest College

# **Comprehensive Work Plan**



Updated June 1, 2022



















### Los Angeles Southwest College Work Plan

FY 2021-2022

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#### **About Los Angeles Southwest College**

Los Angeles Southwest College, part of the Los Angeles Community College District (LACCD), caters to students' personal and professional needs, providing premier instruction, small class sizes, and customized student support services. From traditional, full-semester offerings to online, evening, weekend, and short-term, eight-week courses, LASC offers classes that will help frame all students' success. The college is the product of decades of hard work, vision, and perseverance to achieve the dream of its principal founder, Odessa B. Cox. Since its opening, LASC has established itself as a key force in the educational, recreational, and cultural development of the region. Today, LASC's student body has increased to more than 8,000. There are more than 300 faculty, staff, and administrators looking to help students find academic success from the cities of Los Angeles, Gardena, Hawthorne, Inglewood and beyond. More and more students each year are also taking part in online Distance Education courses, providing a new avenue in which students are receiving an LASC education.

#### Mission

In honor of its founding history, Los Angeles Southwest College is committed to providing a student- centered and equitable learning environment designed to empower a diverse student population and the surrounding community to achieve their academic and career goals by:

- attaining certificates and associate degrees leading to transfer and workforce preparation
- eliminating systemic racism and exclusion
- becoming a model educational institution for the success of students of color

#### Vision

As a model institution of higher learning, Los Angeles Southwest College will transform the lives of our students of color and members of our surrounding community by supporting their pursuit of academic and personal goals.

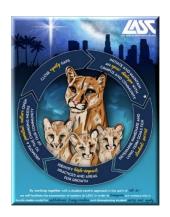
#### **Values**

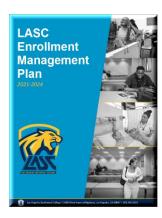
- 1. **Accountability and Integrity:** LASC responds to the needs of our community through the ethical assessment and implementation of our mission, vision, and values.
- 2. Collegiality: LASC creates a campus community of mutual respect and shared concern for the well-being of each other.
- 3. **Excellence and Innovation:** LASC ensures a culture of excellence using innovative pedagogy, technologies, and professional development resulting in our students meeting the highest standards.
- 4. **Student Learning and Success:** LASC provides a learner-centered environment that promotes academic excellence for its students by ensuring equity and clear pathways to transfer and job placement.
- 5. **Civic Engagement:** LASC sees itself through an equity lens focusing on academic success for our students, professional success for our employees, and personal success for members of our surrounding community. LASC is All In!



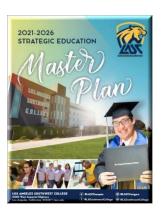
#### **About LASC's Comprehensive Work Plan**

The Los Angeles Southwest College work plan was initially created by the LASC Fiscal Recovery and Long-Term Sustainability Taskforce in the summer of 2020 in response to the Fiscal Recovery and Long-Term Sustainability Report established by the Cambridge West Partnership. The work plan initially operationalized recommendations made in the Fiscal Recovery Report to the campus. Since that time, the College has established additional goals through the college's Institutional Effectiveness Partnership Initiative Plan (IEPI) and the updated strategic goals found in the FY 2021-2026 Strategic Education Master Plan. These goals have also been included to develop a comprehensive work plan updated monthly to track the college's progress in our pursuit of academic excellence, operational efficiency, fiscal recovery and sustainability, and responsive student services to best serve our students and community. The college is continuing its integrated planning with the update of the Enrollment Management Plan. The LASC Technology Maser Plan was updated and approved in the Spring of 2022. This is a living document updated monthly to best reflect the priorities of the college and provide a snapshot of accomplishments each month, tracking goals from the College's integrated plans in a holistic and transparent manner.













#### **Objective Achievement Summary**

Below is a brief summary of the LASC's comprehensive goals, including fiscal recovery, IEPI, enrollment management, and strategic goals, and their status at this time. Overall, there are 144 objectives being pursued, some with overlap. Of these goals, 25 have been completed (21%), 89 are in-progress (74%), and 6 are currently on-hold (5%).

#### **Fiscal Recovery Goal Progress**

•	•	
Status	<b>Total Items</b>	<b>Completion Rate</b>
Completed	17	33%
In Progress as of June 2022	28	55%
On-Hold	6	12%
TOTAL	51	100%

#### **IEPI Goal Progress**

Status	Total Items	<b>Completion Rate</b>
Completed	7	39%
In Progress as of June 2022	11	61%
TOTAL	18	100%

#### **Enrollment Management Plan Goal Progress**

Status	Total Items	<b>Completion Rate</b>
Completed	1	3%
In Progress as of June 2022	35	97%
On-Hold	0	0%
TOTAL	36	100%

#### **SEMP Goal Progress**

Status	<b>Total Items</b>	<b>Completion Rate</b>
Completed	0	0%
In Progress as of June 2022	24	100%
On-Hold	0	0%
TOTAL	24	100%

#### **Technology Master Plan Goal Progress**

Status	Total Items	Completion Rate
Completed	0	0%
In Progress as of June 2022	15	100%
On-Hold	0	0%
TOTAL	15	100%



#### **Fiscal Recovery and Long-Term Sustainability Goals**

#### **LEGEND**

Green – Immediately/Urgent

Blue – Hold

Gray – In Progress

Purple – Completed

The college should focus on strengthening institutional capacity by strategically deciding what the College should look like. This process should identify the degree/certificates the College should offer.

#### Goal 1– Decide how the college will best serve the surrounding community.

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
1.1	The College should review the current planning processes, evaluate the College's culture, and review and assess data in preparation for the next steps.	<ul> <li>Fiscal Recovery         Taskforce     </li> </ul>	Completed	<ul> <li>Change Theory and Logic Model – 3         year implementation plan</li> </ul>	• In progress – Summer 2020-Summer 2023		1.A.2, 1.A.3, 1.A.4, 1.B.5, 1.B.7, 1.B.9, 2.A.1, 2.C.1
1.2	The College should conduct a Strategic Planning Retreat, or a similar process, to revise and update, the College Mission, Vision, and Values.  -The College would be well served by hiring a facilitator to assist the college in this process  - The Vison statement will yield a picture of the College's future that motivates and inspires others to act.  - The Mission will define what the college will do and not do; who it will serve and not serve; and how will they be served.  -All constituents of the college, including students, should be involved throughout this process and future planning processes.	Strategic Planning     Committee/SEMP     Update	Completed	<ul> <li>SEMP Survey</li> <li>SEMP focused campus-wide forums with all constituency groups</li> <li>Complete SEMP</li> <li>Board approve updated College mission</li> <li>Board approve SEMP</li> </ul>	<ul> <li>IESS Approval         Expected – April 2021</li> <li>LACCD Board Approval         Expected – May 2021</li> </ul>		1.A.3, 1.B.9, 3.D.2, 3.D.4, 4.A.1, 4.A.3, 4.B.3
1.3	Create strategic goals and objectives with defined timelines that support the Mission, Vision and Values.	<ul> <li>Strategic Planning Committee/SEMP Update</li> </ul>	Completed	<ul> <li>SEMP Survey</li> <li>SEMP focused campus wide forums with all constituency groups</li> <li>Complete SEMP</li> <li>Board approve updated College mission</li> <li>Board approve SEMP</li> </ul>	<ul> <li>IESS Approval         Expected – April 2021</li> <li>LACCD Board Approval         Expected – May 2021</li> </ul>		1.A.3, 1.B.5, 3.D.2, 4.B.3

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
1.4	Create and assign action activities to accomplish the strategic objectives of the LASC Work Plan	Fiscal Recovery     Taskforce	Completed	<ul> <li>Taskforce will review and approve workplan</li> <li>Workplan will be reviewed and approved by Academic Senate and College Council</li> <li>Goals will be distributed to the College Committees for Completion</li> </ul>	<ul> <li>Expected Completion         Date – December 2020     </li> </ul>		1.B.5
1.5	Ensure the Institutional Capacity Recommendations align with the ACCJC Accreditation Standards.	LASC ALO/Accreditation     Steering Committee	Completed		Expected Completion Date – December 2020		3.A.1, 3.A.7, 3.A.9, 3.A.10
1.6	Engage our surrounding community in surveys and town VPASs/forums to assess how to best serve	<ul> <li>Fiscal Recovery         Taskforce</li> <li>Strategic Education         Master Plan/SEMP</li> <li>Dean of IE – Gallegos</li> <li>Public Relations         Manager- Demers</li> </ul>	Completed	<ul> <li>Community town         VPAS/forums/zooms         Surveys         Community meeting attendance         Data Collection – focus groups         K 12 and Higher Ed Partners</li> </ul>	Expected Completion Date – December 2020		2.A.16



The College has struggled with years of financial instability; thus, this process has been initiated.

#### Goal 2— The College needs to reach financial stability to ensure that its students and community achieve their academic and career goals.

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
2.1	The College should update the 2016-17 Financial Recovery Plan for the next five fiscal years with definitive and measurable targets, actions steps, timelines and staffing assignments.	<ul> <li>VPAS/Budget         Committee - Lead     </li> <li>Support from J. Gordon         for budget allocation         and approval     </li> </ul>	Completed – No Longer Necessary as College is no longer in Recovery	<ul> <li>Meet to develop updates with budget committee</li> <li>Approve with Budget Committee</li> <li>Approve with Academic Senate</li> <li>Approve with College Council</li> </ul>	<ul> <li>Expected Completion February 2022</li> </ul>		3.D.1, 3.D.2, 3.D.3, 3.D.5, 3.D.7, 3.D.10
2.2	Incorporate all College funds into the College's planning and budgeting process.	<ul> <li>VPAS/Budget         Committee – Lead</li> <li>Awan – Support</li> <li>Support from J. Gordon for allocations</li> </ul>	In-Progress	<ul> <li>Identify all funds</li> <li>Develop new processes with checks and balances</li> <li>Create and share timeline for all budget recommendations through shared governance</li> <li>Notify budget managers</li> <li>Train campus</li> </ul>	<ul> <li>Expected Completion August 2022</li> </ul>		3.D.3, 3.D.4, 3.D.6, 3.D.10
2.3	Develop and submit a proposal for IEPI-PRT assistance.	IEPI can assist in the proposal - LASC already has work done on this	Completed 10/09/20	Submit IEPI application			1.B.9, 3.A.7, 3.A.9, 3.A.10 3.D.10, 3.A.14
2.4	Identify and establish partnerships with local business and industry.	<ul> <li>CTE Faculty</li> <li>Department Chairs</li> <li>Deans</li> <li>Vice Presidents</li> <li>President</li> </ul>	In-Progress	<ul> <li>Create repository to document partnerships and contact information in a central location</li> <li>Add information to our community page on the website (summary version)</li> </ul>	<ul> <li>Completed by August 2022</li> </ul>		2.A.16, 3.D.4

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
2.5	Identify economic development opportunities.	<ul> <li>Events and Venue Coordinator</li> <li>Grant Writer (To Be Hired)</li> </ul>	In-Progress	<ul> <li>Base opportunities on data and SEMP guice</li> <li>Possibly create a grant writing taskforce for the campus</li> </ul>			2.A.16, 3.D.4
2.6	Evaluate the effectiveness of the LASC Foundation and seek additional contribution sources.	<ul> <li>Awan – Lead</li> <li>Budget Committee - Support</li> <li>J. Gordon – Support</li> </ul>	Completed	<ul> <li>Budget Committee to connect with         Foundation to support operations</li> <li>IEPI consultant to provide training         and revamping</li> <li>Training for the Foundation Board         Completed 02/20/21</li> </ul>	December 2021		3.D.10, 3.D.14
2.7	Formulate a plan to reduce costs of employee benefits.	<ul> <li>Gutierrez, Nish, Awan</li> <li>This is HR/HBU but it is a negotiable issue, not a college issue.</li> </ul>	Completed	<ul> <li>Have debt forgiven</li> <li>Reduce expenses to address deficit spending</li> <li>Implement hiring freeze</li> <li>Implement SERP</li> <li>TBD - Identify funding to cover funding deficit and reorganization</li> </ul>	• June 2022		3.A.7, 3.A.9, 3.A.10, 3.D.1, 3.D.2, 3.D.4
2.8	Complete an analysis of release/reassignment time for faculty.	Roman & Awan	Completed 02/28/20	Identify Release Time	<ul> <li>Confirmed release time assignments 02/28</li> </ul>		3.A.7, 3.D.1, 3.D.4
2.9	Seek and secure a grant writer which may initially need to be on a contract basis.	<ul><li>Awan</li><li>Grant Writer (to be hired)</li></ul>	Completed	<ul> <li>Reorg Plan has Grant Coordinator</li> <li>Prioritized as low priority within the HR Restructuring plan. Will be hired when funding becomes available.</li> </ul>	• June 2021		3.D.10, 3.D.14
2.10	Ensure the Financial Capacity Recommendations align with the ACCJC Accreditation Standards	LASC ALO/Accreditation Steering Committee	Completed	<ul> <li>Training on October 23, 2020</li> <li>Confirm as a group that this workplan aligns with the ACCJC</li> <li>Begin planning in fall 2020</li> </ul>	Expected Completion Date – December 2020		1.C.12, 4.B.3, 4.B.4



The College should review its organizational structure.

#### Goal 3– Employee compensation should be reduced.

	Objective	Owners	Timeline	Activities	Dates	Comments	ACCJC Standard
3.1	Review the College's organizational structure, its staffing patterns and position descriptions with an eye to what the College needs prospectively and to improve efficiencies.	<ul> <li>Awan/Leadership Team</li> <li>Approved through participatory governance</li> </ul>		LEPI Consultant assistance     Complete reorganization plan     Prioritize positions     Share with Academic Senate     Share College Council	• June 2022		3.A.7, 3.A.9, 3.A.10, 3.D.1, 3.D.2, 3.D.4
3.2	Identify College needs for systems upgrades so that data are available when and where needed and that operating policies and procedures are in line therewith.	<ul> <li>Lidz – District IT</li> <li>VPAS – Campus Lead</li> <li>Campus Technology         Planning Committee -         Support     </li> <li>Academic Technology         Committee - Support     </li> </ul>	Completed	Identify college system updates needs Assessment — 6-10 weeks Consolidate to district-wide solution for systems — 6-12 months Introduce standard operating procedures and standard processes — 6 months	• June 2022	Included in Tech Master Plan Update	1.A.9, 2.B.1, 3.C.1, 3.C.2, 3.C.3, 3.C.4, 3.C.5
3.3	Establish a target for the percentage of the unrestricted fund budget dedicated to compensation and incorporate in the FRP.	<ul> <li>VPAS/Budget         Committee – Lead     </li> <li>Awan – Support</li> </ul>	Completed	<ul> <li>Identify goal for personnel funding</li> <li>Complete SERP</li> <li>Complete Reorg</li> </ul>	• June 2021		3.D.10
3.4	Establish a target for WSCH/FTEF that is based on program and course offerings and facilities availability vis-a-vis the recommended standard of 595; develop a plan for reaching that target; then incorporate into the FRP.	<ul> <li>Enrollment         Management         Committee</li> <li>Cornner, Awan, Gallegos         to support</li> <li>Academic Council</li> </ul>	Completed	<ul> <li>SEMP in progress</li> <li>Enrollment Mgt plan will then be completed</li> <li>Two-year schedule in progress with Department Chairs and Admin Team</li> <li>Instructional Hours Allocation Model in progress with Department Chairs and Admin Team</li> </ul>	October 2020 &    December 2021		3.D.1, 3.D.2, 3.D.3, 3.D.5

	Objective	Owners	Timeline	Activities	Dates	Comments	ACCJC Standard
3.5	Develop a human resources development plan— recruitment and hiring procedures, College orientation, onboarding, performance evaluation, and ongoing training.	<ul> <li>Awan</li> <li>VP's &amp; Deans</li> <li>Professional Growth Coordinator</li> <li>Professional Dev Committee</li> <li>Union Leadership</li> <li>Academic Senate</li> <li>District Human Resources         <ul> <li>Gutierrez &amp; Gutierrez</li> </ul> </li> </ul>	In-Progress	<ul> <li>All college classified and administrator evaluations are inprogress</li> <li>Hire professional development coordinator (position currently funded in LASC budget)</li> <li>Balance budget and begin planning for HR plan for campus reorganization</li> <li>Build plans for this</li> </ul>	• June 2023		3.A.1, 3.A.7, 3.A.9, 3.A.10, 3.A.14
3.6	Explore the possibility of offering an Early Retirement Incentive.		Completed 09/02/20	<ul> <li>Identify SERP possibilities</li> <li>Develop Timeline</li> <li>Inform LASC employees</li> </ul>	December 2020/June 2021		3.D.1, 3.D.2
3.7	Ensure the Human Resources Capacity Recommendations align with the ACCJC Accreditation Standards	<ul> <li>LASC ALO/Accreditation Steering Committee</li> </ul>	Completed	<ul> <li>Training on October 23, 2020</li> <li>Confirm as a group that this workplan aligns with the ACCJC</li> <li>Begin writing in fall 2020</li> </ul>	Expected Completion Date – June 2021		3.A.1, 3.A.7, 3.A.9, 3.A.10



The College is currently overbuilt and needs to explore alternative uses of excess space.

#### Goal 4 – The Facilities Plan should be reviewed, revised and followed.

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
4.1	The Facilities Plan should be reviewed, revised and followed	<ul> <li>VPAS/Facilities Planning Committee – Lead</li> <li>Awan – Support</li> <li>Possible Facilitator Needed</li> </ul>	Completed – Board approved on June 1, 2022	<ul> <li>Hold until Strategic Educational         Master Plan is complete</li> <li>Once completed, begin facilities         master plan revision</li> <li>Create and approve by Facilities         Planning Committee</li> <li>Approve by Senate</li> <li>Approve by FMPOC &amp; LACCD Board</li> </ul>	• June 2022	3	B.1, 3.B.2, 3.B.3
4.2	The plan should include procedures to delete unused space from the inventory to save utility, maintenance and custodial costs.	<ul> <li>VPAS/Facilities Planning Committee – Campus Lead</li> <li>Work Environment Committee</li> <li>Awan – Campus Support</li> <li>R. Smith – District Lead</li> </ul>	Completed	<ul> <li>Hold until Strategic Educational         Master Plan is complete</li> <li>Once completed, begin facilities         master plan revision</li> <li>Create and approve by Facilities         Planning Committee</li> <li>Approve by Senate</li> <li>Approve by College Council</li> </ul>	• June 2022	3	.B.1, 3.B.2, 3.B.3
4.3	Review M&O staffing and management with an eye towards increased efficiencies.	<ul> <li>VPAS – Campus Lead</li> <li>R. Smith – District Lead</li> <li>Work Environment Committee</li> </ul>	Completed	<ul> <li>and Rueben can begin meeting to analyze this</li> <li>Bring to Work Environment         Committee for review     </li> <li>Changes can be identified and implemented by the beginning of the Fall 2020 Semester</li> </ul>	<ul> <li>Any staffing needs         will be addressed         through the SERP and         Reorg</li> <li>Completed by HR         Plan</li> </ul>		.A.9, 3.A.14
4.4	Continue to seek appropriate lease agreements for unused college facilities.	<ul> <li>VPAS – Lead</li> <li>Events &amp; Venue</li> <li>Coordinator – Lead</li> <li>Awan – Support</li> </ul>	Completed	<ul> <li>Need support from legal counsel, purchasing, and contracts department</li> </ul>		3	.B.2, 3.B.3, 3.D.10

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	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
4.5	Develop a facilities stewardship plan relative to improving student engagement, facilities maintenance, community image & standard care	<ul> <li>VPAS &amp; VPSS – Leads</li> <li>Facilities Planning         Committee</li> <li>Awan – Support</li> <li>Work Environment         Committee</li> <li>ASO</li> <li>GP Ambassadors</li> </ul>	In-Progress	<ul> <li>Hold until Strategic Educational         Master Plan is complete</li> <li>Once Facilities Master Plan is         complete, this will begin</li> </ul>	• June 2023		3.B.1, 3.B.2, 3.B.3
4.6	Explore which facilities can be taken off-line to eliminate maintenance costs and inefficiencies.	<ul> <li>VPAS/Facilities Planning Committee – Campus Lead</li> <li>Work Environment Committee</li> <li>Awan – Campus Support</li> <li>R. Smith – District Lead</li> </ul>	Completed	<ul> <li>Hold until Strategic Educational         Master Plan is complete</li> <li>Once completed, begin this process</li> <li>All enrollment data should be used from prior to COVID-19 to reflect accurate campus enrollment</li> </ul>	<ul> <li>Will need         participatory         governance review at         Academic Senate,         Facilities Planning,         and College Council</li> <li>June 2022</li> </ul>	Facilities Master Plan has analyzed this and made recommend ations	3.B.1, 3.B.2, 3.B.3
4.7	Ensure the Facilities Capacity Recommendations align with the ACCJC Accreditation Standards	LASC ALO/Accreditation Steering Committee	Completed	<ul> <li>Training on October 23, 2020</li> <li>Confirm as a group that this workplar aligns with the ACCJC</li> <li>Begin writing in fall 2020</li> </ul>	Expected Completion Date – December 2021		3.B.1, 3.B.2, 3.B.3



The College, through a variety of methods, should strengthen College image and increase community involvement.

#### **Goal 5– Strengthen the College's constituency capacity.**

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
5.1	Explore the expansion of athletics programs, such as women and men's soccer and women's softball.	<ul> <li>VPSS/Davis – Lead</li> <li>Faculty Hiring –         Senate/Union</li> <li>Dean of IE – Gallegos</li> <li>Facilities Planning         Committee</li> <li>Dean of Non-Credit</li> <li>ASO</li> <li>GP Ambassadors</li> <li>Awan – Support</li> </ul>	In-Progress	<ul> <li>Data and surveys on sports popularity</li> <li>Intermural sports</li> <li>ISA Athletic Director</li> <li>Community Services</li> <li>Evaluate athletic facilities and renovate as needed</li> <li>Once hired, will reorganize Athletics to build capacity</li> <li>Need to hire eligibility technician/admin analyst to support growth</li> <li>Timeline of Recruitment, activities, outreach, and other important dates for each team.</li> <li>Add the following sports (not in order):         <ul> <li>Women's Soccer</li> <li>Women's Volleyball</li> <li>Baseball</li> <li>Track (both)</li> <li>Swimming (both)</li> <li>Women's Softball</li> </ul> </li> </ul>	<ul> <li>ISA Athletic Director – TBD</li> <li>Athletics         Reorganization – TBD</li> <li>New sports online</li> <li>Expected Completion         June 2023</li> </ul>		2.C.4, 3.D.10
5.2	Assess the community use of facilities and determine ways to expand the community's presence on the campus.	<ul> <li>VPAS – Lead</li> <li>Events &amp; Venue         Coordinator – Lead</li> <li>Facilities Planning         Committee</li> <li>Dean of Non-Credit</li> <li>ASO</li> <li>Awan – Support</li> </ul>	HOLD until enroll. Mgt. plan and ed master plan, and Facilities Master Plan ar completed	Community Services TBD	<ul> <li>Expected Completion December 2022</li> </ul>		3.B.1, 3.B.2, 3.B.3

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	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
5.3	Consider the establishment of a College Advancement Office	<ul> <li>Awan – Lead</li> <li>Institutional         Advancement Officer (To Be Hired)     </li> </ul>	<u>Completed</u>	<ul> <li>Reorganization plan for campus</li> <li>Included in IEPI Plan and HR         Restructuring Plan.</li> </ul>	• August 2022		3.D.5, 3.D.9, 3.D.10
5.4	Assess involvement of faculty, staff, and students in community organizations and activities as well as Statewide community college-related organizations.	<ul><li>College-wide</li><li>Professional Growth</li><li>Committee</li></ul>	In-Progress	<ul> <li>Repository – how our employees are serving in the community and on local, state, and national committees/groups</li> </ul>			2.A.16
5.5	Conduct student forums to gain insights relative to their needs, interests, and concerns regarding the advancement of the College.	<ul> <li>Cornner – District Lead</li> <li>Gallegos – Campus Lead</li> <li>ASO Facilitators</li> <li>GP Ambassadors</li> <li>ASO</li> </ul>	Completed – Intessa completed focus groups in Spring 2022	<ul> <li>President's Office in partnership with ASO will organize students for student forums</li> </ul>	<ul> <li>completed 02/27/20</li> <li>Working with Ryan to coordinate additional forums as recommended</li> <li>Data will be imbedded into upcoming planning processes</li> </ul>		1.A.2, 1.A.4, 1.B.5, 2.C.2



The College needs to evaluate its technology capacity.

#### Goal 6– The College will provide a technology infrastructure that supports an effective learning environment.

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
1	Review and revise the Technology Plan to ensure	<ul> <li>Lidz – District Lead</li> </ul>	Completed	Review of Technology Plan -2 weeks.	<ul> <li>Completed March</li> </ul>	Included in	1.A.9, 2.B.1, 3.C.1,
	the currency of IT/MIS systems vis-à-vis the	<ul> <li>VPAS – Campus Lead</li> </ul>			2022	Tech Master	3.C.2, 3.C.3, 3.C.4,
	College's internal and external data reporting.	<ul> <li>Technology Planning</li> </ul>		Revisions 60 days		Plan Update	3.C.5
		Committee					
	Equipment Refresh Plan:	<ul> <li>Academic Technology</li> </ul>		Equipment Refresh Plan:			
	Assessment:	Committee		• Assessment 6-10weeks			
	Technology assets inventory - if none exists	<ul> <li>Facilities Planning</li> </ul>		• Planning 2-3 weeks			
	this will take 4-6 weeks	Committee		• Implementation of critical areas – 4			
	Aging report for equipment vs. equipment			months			
	refresh cycle – 1-2 weeks after the inventory is created			Ongoing plan based on refresh cycle model			
	Equipment utilization report - 1-2 weeks			moder			
	after the inventory is created						
	Planning:						
	<ul> <li>Develop refresh plan based on aging and</li> </ul>						
	utilization reports – 2 – 3 weeks after assessment complete						
	Implementation:						
	<ul> <li>Replace aging equipment – most critical</li> </ul>						
	areas first – 4 months						
	<ul> <li>Replace other areas based on priority and</li> </ul>						
	introduce refresh cycle model for ongoing						
	refresh						

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	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
6.2	Develop the reporting systems necessary for class scheduling and events management.	<ul> <li>Lidz – District Lead</li> <li>Cornner – District Lead</li> <li>VPAS – Campus Lead</li> <li>Gallegos – Campus Lead</li> <li>Bradford – Campus Lead</li> <li>Chair of Chairs or         Designee (Moore) –         Campus Lead</li> <li>Academic Technology         Committee</li> <li>Technology Planning         Committee</li> <li>Events and Venue         Coordinator - Shetland</li> <li>Awan – Support</li> </ul>	In-Progress	<ul> <li>Campus already has Facilitron system for events management</li> <li>Class Schedule needs to be input accurately into PeopleSoft and then exported to Facilitron</li> <li>IT may be needed to evaluate if there is a capability to have Facilitron and PeopleSoft communicate</li> </ul>	Enrollment management plan as already begun. Once campus work is completed in June 2022, we can continue this discussion		3.C.1, 3.D.1, 3.D.2, 3.D.3, 3.D.5
6.3	Provide ongoing employee and student technology training.	<ul> <li>Lidz – District Lead</li> <li>VPAS – Campus Lead</li> <li>Awan – Support</li> <li>Professional Growth Coordinator</li> <li>Professional Growth Committee</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> <li>ASO</li> </ul>	In-Progress	<ul> <li>Could also be through non-credit</li> <li>Need professional development coordinator</li> <li>Can identify topics and trainings needed and facilitate with the campus</li> <li>Develop assessment of training need</li> </ul>	TBD		3.A.14

The College should strategically increase enrollment by offering relevant degrees and certificates while attracting its students who are attending neighboring colleges and potential students.

# Goal 7– The enrollment management plan should be completed, and recommendations implemented. The same holds with the marketing plan, which is an important element of enrollment management.

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
7.1	Complete and implement the Strategic Educational Master Plan.	<ul> <li>Braford/Gallegos/Stewart         <ul> <li>Campus Leads</li> </ul> </li> <li>Strategic Planning         <ul> <li>Committee</li> </ul> </li> <li>Chair of Chairs or         <ul> <li>Designee – Moore</li> </ul> </li> </ul>	Completed 03/15/21	<ul> <li>Embed planning activities into the new strategic educational master plan</li> <li>Implement plan to then create other plans, marketing, enroll mgt, facilities, etc.</li> <li>Review and Approve by Senate</li> <li>Review and Approve by College Council</li> </ul>	• February 2021		1.A.3, 1.B.9, 3.D.2, 3.D.4, 4.A.1, 4.A.3, 4.B.3
7.2	Assure that decision makers have access to dynamic enrollment data so decisions regarding class cancellations and additions are data-driven based on student needs and interests.	<ul> <li>Gallegos – Campus Lead</li> <li>Cornner – District Lead</li> </ul>	Completed	<ul> <li>Ed Plan data is being shared with academic/faculty leadership</li> <li>Additional data and dashboards are in progress</li> <li>Need to fill research analyst vacancy</li> </ul>	October 2021		1.A.2, 1.A.4, 1.B.5, 2.C.2
7.3	The entire class schedule should be coordinated with all divisions to ensure that the classes do not overlap in time slots, etcetera.	<ul> <li>Enrollment Management Committee – Campus Lead</li> <li>Gallegos &amp; Bradford – Campus Lead</li> <li>Moore – Campus Lead</li> <li>Awan – Support</li> <li>Cornner – District Lead</li> <li>Public Relations Manager – Demers</li> <li>GP Ambassadors/Committee</li> </ul>		<ul> <li>Enrollment management plan will be assigned to Enrollment Management Committee with support from dean of IE and oversight by VP of AA</li> <li>New structure and format of the class schedule for students</li> <li>Block scheduling and 2-year program development meetings scheduled and in-progress</li> </ul>	December 2022		2.A.6

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	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
7.4	Increase concurrent enrollment by improving outreach to high school students and modifying the college schedule to accommodate their needs. As previously mentioned, the college currently hosts a LAUSD Middle College High School and a Charter School on campus.	<ul> <li>Enrollment Management Committee – Campus Lead</li> <li>Gallegos &amp; Bradford – Campus Lead</li> <li>Awan – Support</li> <li>Cornner – District Lead</li> <li>Chair of Chairs or Designee – Moore</li> <li>Outreach Coordinator – Barron</li> <li>Public Relations Manager – Demers</li> <li>Dual Enrollment Sub-Committee (Senate)</li> <li>Dean of CTE – Perez</li> <li>Dual Enrollment Coordinator – Amos</li> </ul>		<ul> <li>Will need to expand outreach staffing and resources</li> <li>Coordinate and implement counseling department changes</li> <li>Creating a new Sub-Committee for Dual Enrollment under the Senate</li> </ul>	December 2022		2.A.4, 2.A.5, 2.A.7, 2.A.10
7.5	Additional evening and weekend classes could be offered to reach the working student. More online and hybrid classes could be added but only after students and faculty are trained to navigate the process.	<ul> <li>Enrollment Management Committee – Campus Lead</li> <li>Gallegos &amp; Bradford – Campus Lead</li> <li>Awan – Support</li> <li>Cornner – Support</li> <li>Chair of Chairs or Designee – Moore</li> <li>PAWS Program - Kathy Wilson/LaShawn Brinson</li> <li>Academic Council</li> <li>Enrollment Management Committee</li> <li>DE Coordinator – DuBry</li> <li>ASO/Student Services</li> </ul>			December 2022		2.A.1, 2.A.5, 2.A.6, 2.A.7, 2.A.10, 2.A.16

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	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
7.6	High school and middle school outreach efforts should be evaluated and expanded. High school and middle school students should be invited to campus for programs and events.	<ul> <li>Enrollment Management Committee – Campus Lead</li> <li>Gallegos &amp; Bradford – Campus Lead</li> <li>Awan – Support</li> <li>Cornner – Support</li> <li>Outreach Coordinator – Barron</li> <li>Dual Enrollment Coordinator – Amos</li> <li>Dual Enrollment Sub-Committee (Senate)</li> <li>Dean of Non-Credit – Perez</li> <li>Events and Venue Coordinator – Shetland</li> </ul>	In-Progress	<ul> <li>Will need to expand outreach staffing and resources</li> <li>Coordinate and implement counseling department changes</li> </ul>	December 2022		2.A.4, 2.A.5, 2.A.7, 2.A.10
7.7	High school counselors should become ambassadors for the College. Ways in which this can occur is to have counselor to counselor conferences, special luncheons for high school counselors and so forth.	<ul> <li>Enrollment Management         Committee – Campus         Lead</li> <li>Gallegos &amp; Bradford –         Campus Lead</li> <li>Awan – Support</li> <li>Cornner – Support</li> <li>Counseling Chair – Wilson</li> <li>Academic Council</li> <li>Dual Enrollment Sub-         Committee (Senate)</li> <li>Dual Enrollment         Coordinator</li> <li>Dual Enrollment Faculty</li> <li>Outreach Coordinator –         Barron</li> </ul>			December 2022		2.A.4, 2.A.5, 2.A.7, 2.A.10

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7.0	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
7.8	Strengthen the Associated Students Organization and provide gathering spaces for students.	<ul> <li>VPSS – Campus Lead</li> <li>Awan – Support</li> <li>VPAS – Support</li> <li>ASO Faculty Advisors</li> <li>GP Ambassadors</li> </ul>	Completed	<ul> <li>Have new ASO advisors in place</li> <li>Currently rebuilding ASO</li> </ul>	<ul> <li>Fall 2019 – New advisors</li> <li>Spring 2020 – Energized ASO with multiple activities</li> <li>Student Union in progress</li> </ul>		2.B.1, 2.C.3, 2.C.4, 2.B.3
7.9	Assess financial aid services to determine if data are properly captured and that students are assisted in completing the process. During our research, we noted a very low number of students were receiving the BOG Waiver (Promise Grant) and the Pell Grants, compared to the number of students who would qualify. The 2018-19. Financial Aid data revealed that the headcount for the College was 11,389, but only 6,700 received the BOG Waiver (Promise Grant) and only 2,100 received the Pell Grant.	<ul> <li>Gallegos &amp; VPSS –         Campus Leads</li> <li>FA Director – Bruton</li> <li>Public Relations Manager         – Demers</li> <li>Counseling Chair - Wilson</li> <li>Awan – Support</li> <li>Cornner – District Lead</li> </ul>		• TBD	December 2022		2.C.1, 2.C.2, 2.C.3
7.10	Determine if the operational hours provided for student services meet the needs of the students.	<ul> <li>Gallegos &amp; VPSS –         Campus Leads</li> <li>Counseling Chair</li> <li>Students Services         Managers and         Supervisors</li> <li>Bookstore and VPAS</li> <li>Business Office</li> <li>Library</li> <li>SSC</li> <li>Career Center</li> <li>Child Dev Center</li> <li>Awan – Support</li> <li>Cornner – Support</li> </ul>	In-Progress	<ul> <li>Surveys and evaluation</li> <li>Program Reviews</li> </ul>	December 2022		2.C.1, 2.C.2, 2.C.3

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard			
7.11	Complete an analysis of degree/certificate patterns; schedule classes that allow students the ability to complete the degree/certificate on site rather than transferring to a neighboring college.	<ul> <li>Enrollment Management Committee</li> <li>Cornner, Awan, Gallegos, Bradford</li> <li>Counseling Chair</li> <li>Academic Council</li> <li>Chair of Chairs or Designee – Moore</li> </ul>	In-Progress	<ul> <li>Enrollment management plan will be assigned to Enrollment Management Committee</li> <li>Strategic Educational Master Plan Completion</li> </ul>	December 2022		2.A.1, 2.A.5, 2.A.6, 2.A.7, 2.A.10, 2.A.16			
	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard			
7.12	Provide a seamless path for degree/certificate completion with strong advisement and success monitoring.	<ul> <li>Enrollment Management Committee</li> <li>Cornner, Awan, Gallegos, Bradford</li> <li>Academic Council</li> <li>Counseling Chair – Wilson</li> <li>Guided Pathways – Ambassadors and Leads</li> <li>Public Relations Manager</li> <li>Demers</li> </ul>		<ul> <li>Enrollment management plan will be assigned to Enrollment Management Committee</li> <li>Strategic Educational Master Plan Completion</li> <li>Catalog Updates – Program Mapper and identifying when classes are offered</li> <li>Two Year Schedule Development</li> <li>Class Schedule</li> </ul>	December 2022		2.A.6, 2.C.5			
7.13	Expand Career Tech programs that offer job placement for students in accordance with the College's Mission and the needs of the community.	<ul> <li>Gallegos, Perez, Bradford</li> <li>Cornner</li> <li>Chair of Chairs or Designee</li> <li>Career Center</li> <li>Academic Council</li> <li>CTE Faculty</li> </ul>	In-Progress	Enrollment management plan will be assigned to Enrollment Management Committee Strategic Educational Master Plan Completion	December 2022		2.A.12, 2.A.13, 2.A.14, 2.A.16			



#### **Institutional Effectiveness Partnership Initiative (IEPI) Goals**

#### **LEGEND**

Green – Immediately/Urgent

Blue – Hold

Gray – In Progress

Purple – Completed

#### **AREA OF FOCUS:**

A. Integrated Strategic Master Planning (Development of an integrated strategic education master plan that includes Enrollment Management, Technology, Facilities, and Marketing with emphasis on Guided Pathways and Vision for Success)

		Objective	Owners	Status	Activities	Dates	Measure of Progress	<b>ACCJC Standard</b>
1	1	Per recommendation from Cambridge West report,	<ul> <li>Lawrence Bradford, Vice</li> </ul>	In Progress	<ul> <li>Hold vision-setting forums for each</li> </ul>	<ul> <li>December</li> </ul>	<ul> <li>Completion of the</li> </ul>	1.A.3, 1.B.9,
		engage the college, especially faculty, in vision-	President of Academic		constituency group, including students,	2022	vision-setting forums	
		setting that determines the array of educational	Affairs		in the fall semester focused on the		with each	4.A.1, 4.A.3,
		programs for which LASC will be known. As part of	<ul> <li>VPSS, Vice President of</li> </ul>		academic identity of LASC aligned with		constituency	4.B.3
		this activity, determine the desired size of the	Student Services		the Strategic Education Master Plan		<ul> <li>Memorialized</li> </ul>	
		college (FTES) and make the criteria understood and	<ul> <li>VPAS, Vice President of</li> </ul>		(SEMP) goals		findings from the	
		well known by all stakeholders.	Administrative Services		<ul> <li>Assess the LASC service area market</li> </ul>		forums and the	
			<ul> <li>Alfred Gallegos, Dean of</li> </ul>		research to identify future needs for the		market research;	
			Institutional Effectiveness		<del>community</del>		academic identify of	
			& SPC Co-Chair		<ul> <li>Memorialize the findings of the forums</li> </ul>		the college set and	
			<ul> <li>Robert L Stewart Jr,</li> </ul>		and the market research, and define the		aligned with the	
			Academic Senate President		academic focus of the college for the		SEMP	
			& SPC Co-Chair		next five years, aligned with the SEMP		<ul> <li>Student-Centered</li> </ul>	
					<ul> <li>Complete an analysis of the potential</li> </ul>		Funding Formula	
					size of the college with both FTES and		budget planning tool	
					FTEF based on the HR Restructuring Plan		updated to include	
					and the Student-Centered Funding		the target-size FTES	
					<del>Formula</del>		and FTEF	

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	Objective	Owners	Status		Activities	Dates	Measure of Progress	ACCJC Standard
2	Conduct a detailed analysis of student success and retention metrics, and use an inquiry-based approach for identifying institution-based barriers to timely completion of certificates, degrees and transfer as well as strategies for addressing these barriers.	<ul> <li>Alfred Gallegos, Dean of Institutional Effectiveness &amp; SPC Co-Chair</li> <li>Guided Pathways Committee</li> <li>VPSS, Vice President of Student Services</li> <li>Student Success Committee</li> </ul>	In Progress	•	Identify internal stakeholders to assist with completing the data analysis Complete the data analysis and report the findings Streamline processes and remove barriers to improve completion and student outcomes	December 2022	<ul> <li>Stakeholders         identified; data         analysis completed,         with documented         findings</li> <li>Processes         streamlined and         barriers removed         Increased student         outcomes</li> <li>Decreased time to         completion</li> </ul>	1.A.2, 1.A.4, 2.A.6, 1.B.5, 2.C.2
3	Task the Enrollment Management Committee to develop the Enrollment Management Plan while prioritizing equity and guided pathways.	<ul> <li>Kristi Blackburn, Dean, Academic Affairs &amp; Enrollment Management Committee Co-Chair</li> <li>Rhea Pitre, Counselor &amp; Enrollment Management Committee Co-Chair</li> <li>Lawrence Bradford, Vice President of Academic Affairs</li> <li>Alfred Gallegos, Dean of Institutional Effectiveness</li> </ul>	Completed		In assigned EMC work groups, draft the Enrollment Management Plan Use the LASC Databook to inform development of the Plan Align Plan to the SEMP Align Plan to the Guided Pathways framework Align Plan to College Work Plan Finalize the Strategic Enrollment Management Plan, obtain the necessary approvals, and commence implementation	September 2021		

	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
5	To increase access to higher education and reduce time to completion of degree or transfer to four-year college/university, implement strategies for scaling up dual enrollment pathways from the high schools that directly articulate with programs at LASC, and expand the College Promise Program.  Implement pathways, organizational structures and support services that accelerate student progress from adult education, into non-credit, to CTE programs and into well-paying employment.	<ul> <li>Lawrence Bradford, Vice President of Academic Affairs</li> <li>Gail Amos, Faculty &amp; Dual Enrollment Committee Co-Chair</li> <li>Jamail Carter, Dean of Academic Affairs &amp; Dual Enrollment Committee Co-Chair</li> <li>Rhea Pitre, Counselor &amp; Promise Coordinator</li> <li>Laura Perez, Dean of CTE</li> <li>Lawrence Bradford, Vice President of Academic Affairs</li> <li>VPSS, Vice President of Student Services</li> <li>Laura Perez, Dean of CTE &amp; Dean of Non-Credit</li> <li>Naja El-Khoury, Faculty &amp; Curriculum Chair</li> </ul>	In Progress	Utilizing the Dual Enrollment Committee identify strategies for expanded dual and concurrent enrollment Create a clear process to transition dual and concurrently enrolled students into the Promise Program prior to their final semester in high school. Provide HR infrastructure to support this enrollment growth for the Promise and Dual Enrollment Programs Document all processes and timelines in one consistent handbook Create and implement trainings for dual and concurrent enrollment faculty members to be successful working at offsite locations Create dashboards to measure success, outcomes, and enrollment growth  Complete the certificate mapping for CTE programs Complete mapping for all non-credit programs to credit programs and create a visual representation that can be shared with students Implement the two-year schedule beginning fall 2021		<ul> <li>Strategies identified</li> <li>Infrastructure         increased to support         enrollment growth</li> <li>LASC dual and         concurrent         enrollment         handbook         completed,         documenting all         processes and         timelines</li> <li>Trainings         implemented</li> <li>Dashboard         developed to track         data</li> </ul>	2.A.12, 2.A.13, 2.A.14, 2.A.16

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6	In the revision of the technology plan, include guiding principles around emerging technologies, accessibility, service integration, data security and reliable infrastructure. Connect these principles to the college's strategic goals and the desire to maximize progress to date with IT consolidation and lessons learned during the pandemic in acquisition of technology in support of teaching, learning and administrative operations.  Enhance marketing and public relations to reflect LASC's strong community relations.	VPAS, Vice President of Administrative Services     Kirk Yamamoto, Regional IT Director     Parisa Samaie, Chair, Academic Technology  Seher Awan, President     Ben Demers, Public Relations Manager	Status  Completed  Completed	Activities  Update Technology Master Plan (TMP) to include the guiding principles, and to align it with the following: College SEMP and District's Technology Plan GP needs, goals, and objectives Distance education goals and objectives LASC Work Plan Goals Leverage district resources for instructional software and other technology procurement Align technology training opportunities with institutional goals Include technology training/resources in onboarding for both employees and students Include ongoing assessment of college's technology needs to keep up with emerging technology and best practices Contract with Intesa to complete market research about strengthening outreach to Black Men and the Hispanic		Plan update  Accomplishment of LASC Work Plan goals tied to Technology\ District resources applied Technology training opportunities aligned Technology training included in all onboarding Needs assessment system incorporated  Completed market	ACCJC Standard  1.A.9, 2.B.1, 3.C.1, 3.C.2, 3.C.3, 3.C.4, 3.C.5
7		Ben Demers, Public	Completed	technology needs to keep up with emerging technology and best practices  Contract with Intesa to complete market research about strengthening outreach	Breakfast – 09/30/21 Business Breakfast – 11/04/21	research by Intesa;	4.A.3, 1.B.9, 3.D.4

							TOS ANGELES SOUTHWEST COLLEGE
	Objective	Owners	Status	Activities	Dates	Measure of Progress	<b>ACCJC Standard</b>
8	Update the college's decision-making process handbook so that it clearly identifies how governance committees are connected to one another, delineates roles and responsibilities, explains how work flows between committees, develops a common method of disseminating information, provides templates for post-meeting communication to the campus and establishes guice on the representation of each constituency group and their value in the process.	<ul> <li>Alfred Gallegos, Dean of Institutional Effectiveness/SPC Co-Chair</li> <li>Lawrence Bradford, Vice President of Academic Affairs</li> <li>Robert L Stewart Jr, Academic Senate President &amp; SPC Co-Chair</li> <li>Academic Senate</li> </ul>	Completed	Develop separate Participatory     Governance and Decision-making     Handbooks that together meet the     specifications in the Objective     Ensure alignment of both Handbooks     with SEMP and LASC Work Plan     Strategic Planning Committee     reviews/approves the Decision-making     Handbook     Academic Senate and College Council     review/approve the Participatory	June 2022	Completed and approved	1.A.3, 1.B.9, 3.D.2, 3.D.4, 4.A.1, 4.A.3, 4.B.3
		College Council		Governance Handbook		and LASC Work Plan	

#### **AREA OF FOCUS:**

B. Human Resources Restructure (Assessing human resources infrastructure and staffing to provide recommendations on an infrastructure that supports LASC's strategic priorities and goals; best practices on embedding equity and diversity into hiring committees and processes)

Objective	Owners	Status		Activities	Dates	Measure of Progress	<b>ACCJC Standard</b>
Develop an institute-like employee onboarding program that fosters ongoing professional development and connects new employees with mentors.	<ul> <li>Professional Growth Coordinator</li> <li>Professional Growth Committee</li> <li>Academic Senate</li> <li>College Council</li> <li>Collective Bargaining Unit Leadership</li> </ul>	In Progress	•	Develop and disseminate consistent goals, values, and objectives for overarching professional development and onboarding Develop outcomes and timelines for all employee onboarding processes for consistency Identify additional onboarding needs by constituency, and incorporate them in a comprehensive onboarding process Identify and add training modules such as EEO and purchasing to ensure all employees have a baseline of knowledge Develop a new faculty academy/mentorship program Assess both programs to ensure continuous quality improvement	December 2022	objectives approved	3.A.14

							TOS ANGELES SOUTHWEST COLLEGE
	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
2	Establish an Inclusion, Diversity, Equity and Access/Anti-Racism (IDEA) task force charged with reviewing the District's EEO Plan, developing a DEI Workplan based on the CCCCO Vision for Success Report and DEI Action Plan, monitoring DEI progress in hiring new employees and making recommendations regarding retention of existing employees.	<ul> <li>Robert L Stewart Jr,         Academic Senate President         &amp; SPC Co-Chair</li> </ul>	Completed	President and Academic Senate on the prospective task force  Develop timeline, outcomes, and membership of the task force, consistent with the charge stated in the Objective  Recruit membership for the taskforce  Commence task force meetings and tasks as set forth in the Objective  Taskforce makes recommendations to support the retention of LASC employees  Taskforce makes recommendations on increasing diversity within new hires		<ul> <li>Consultation completed</li> <li>Timeline, outcomes, and membership established</li> <li>Recruitment completed</li> <li>Task force established and meetings and tasks commenced</li> <li>Recommendations for LASC employee retention and increasing diversity issued</li> <li>Increased employee retention</li> <li>Increased diversity to reflect our student populations</li> </ul>	
3	Increase partnerships and collaboration initiatives throughout the college that promote diversity and inclusiveness. Provide college wide professional development in diversity and bias awareness and consider this training as a requirement for serving on interview panels.	<ul><li>Professional Growth Coordinator</li><li>Professional Growth</li></ul>	In Progress	<ul> <li>Develop a list of potential trainers and partnership opportunities to support diversity and inclusion work on campus</li> <li>Establish partnerships and collaboration initiatives</li> <li>Establish a schedule of applicable professional development events for the academic year</li> <li>Enforce training requirements for serving on interview panels</li> <li>Assess results and use findings to improve outcomes</li> </ul>	December 2022		2.A.16, 3.D.4

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	Objective		Owners	Status	Activities	Dates		Measure of Progress	ACCJC Standard
4	To the extent practical, include students on hiring committees.	•	Seher Awan, President Constituency Leadership Associated Student Organization	In Progress	<ul> <li>Consult guice provided by the California Community College Chancellor's Office on student participation in recruitments. (https://www.cccco.edu/-/media/CCCCO-Website/Office-of-General-Counsel/Legal-Opinion-2020-08-Student-Participation-in-Community-College-Recruitment.pdf?la=en&amp;hash=539E87369FCA38C1F12B0201CB404774AA81477</li> <li>Define and document the composition of all hiring committees by constituency Identify which committees should have student representation</li> <li>Develop and implement a system for identifying students to serve on hiring committees</li> <li>Establish the required EEO training for students wishing to serve on committees</li> <li>Identify and implement any other required training for hiring committee members</li> </ul>		•	Documented hiring committee composition by constituency Committees identified System implemented Required training implemented for all hiring committee members, including students	
5	Continue working with consultant on human resources restructuring, including conducting a needs analysis of all positions including total cost of positions		Seher Awan, President VPAS, Vice President of Administrative Services HR Restructuring Taskforce Academic Senate College Council	Completed		August 2021	•	completed	3.A.7, 3.A.9, 3.A.10, 3.D.1, 3.D.2, 3.D.4

# AREA OF FOCUS:

C. F	oundation Support (Developing a strategic fund	raising plan for the Foundatio	on to increase	its fundraising capacity to support schola	rsnips, innovatio		as)
	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
1	Develop and implement a Foundation Strategic Plan to maintain momentum and successes of President's Change Circle Initiative, community-building efforts, and program ties to businesses.	• Seher Awan, President	In Progress	<ul> <li>Use IEPI resources to develop and execute the Foundation Strategic Plan, to include the following elements, among many others:</li> <li>President's Change Leaders infrastructure</li> <li>Publication of the President's Change Leaders webpage</li> <li>Continuing to develop relationships with the Alumni Association and grow engagement</li> <li>Development of a retiree engagement opportunity</li> </ul>	December 2022	<ul> <li>Foundation Strategic Plan developed, approved, and disseminated</li> <li>President's Change Leaders launch and website</li> <li>Alumni Association engagement enhanced</li> <li>Retiree engagement program established</li> </ul>	3.D.10, 3.D.14
2	Join and access resources from the Network of California Community College Foundations (NCCCF). www.ncccfweb.org	<ul> <li>Seher Awan, President</li> </ul>	Completed	Join the NCCCF	August 2021	<ul> <li>Membership to NCCCF</li> </ul>	3.D.10, 3.D.14

#### AREA OF FOCUS:

D. Professional Developm	ent (Development of a co	mprehensive program that pr	ovides sustain	abl	le professional development experien	ce for all en	npl	loyees)	
0	bjective	Owners	Status		Activities	Dates		Measure of Progress	<b>ACCJC Standard</b>
staff in professional dev	engagement from classified elopment and working with and engagement among	<ul> <li>Cassaundra Walker, AFT         1521A Chair</li> <li>Chris Ozan, Local 99         Steward</li> <li>Stephanie Burrus,         Professional Growth         Coordinator</li> <li>Professional Development         Committee</li> <li>Seher Awan, President</li> </ul>	In-Progress		Host a classified summit to solicit input from all classified professionals regarding inclusion and engagement Develop strategies collaboratively that can be embedded into the existing governance structure Complete research to identify the 4CS models that best align with LASC needs Develop and implement a classified professionals orientation Assess outcomes and use findings to improve experiences Include identified model within the professional development plan Develop and implement leadership and engagement training for all classified professionals Develop and implement recognition awards for classified professionals serving on committees	December 2022		Successful Classified Summit held Identified 4CS model Feedback gathered and analyzed Inclusion of the 4CS Model within the professional development plan Documented strategies to increase engagement Classified professionals new employee orientation launched Increased engagement of Classified Professionals at college committees Additional awards added into the employee recognition day event Assessment used for continuous quality improvement	

							ACC ANGELES SOUTHWAST COLLEGE
	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
2	Provide leadership professional development opportunities to all constituency groups by developing and implementing a comprehensive Professional Development Plan that aligns to strategic goals and initiatives and is updated annually. Conduct annual needs assessment for all employee groups	<ul> <li>Cassaundra Walker, AFT         1521A Chair</li> <li>Stephanie Burrus,         Professional Growth         Coordinator</li> <li>Professional Development         Committee</li> <li>Seher Awan, President</li> <li>Constituency leadership</li> <li>Academic Senate</li> <li>College Council</li> </ul>	In-Progress	Solicit feedback through surveys, town VPASs, and interviews of the different constituency groups about the types of leadership professional development desired, and apply to design of opps. Align professional development opps. with LASC mission, vision, and values Identify and access allowable funding Develop professional development schedule for each constituency group Develop a roundtable discussion series for current and future leaders about succession planning Review sample Professional Development Plans, select one that aligns with LASC needs; and modify as needed, ensuring alignment with the SEMP College mission, vision, and values Apply a model for bringing together divergent activities and applying broader understanding to each community member's context. Utilize resources including 3CSN. Utilize state-wide resources to leverage professional development training support and opportunities for distance education including California Virtual College (CVC-OEI) and ASCCC. Utilize Higher Education Emergency Relief Funding (HEERF) (CARES Act III funds) for distance education and technology training as allowable Obtain approval by Academic Senate and college council Assess outcomes and use findings to improve experiences		Feedback received, analyzed, and applied Review of other plans completed; model selected and adapted to LASC Completed professional development plan aligned with College SEMP, mission, vision, and values Professional development opportunities aligned with LASC mission, vision, and values Allowable funding identified and accessed Constituency-specific professional development scheduled Roundtable discussion series established Plan approved Commence implementation of plan Plan Implementation commenced Assessment used for continuous quality improvement 3CSN, CVC-OEI, ASCCC, and HEERF resources included in the professional development plan, as appropriate and allowable	

							LOS ANGELES SOUTHWEST COLLEGE
	Objective	Owners	Status	Activities	Dates	Measure of Progress	<b>ACCJC Standard</b>
3	Provide opportunities to celebrate and recognize Faculty and promote on-going academic excellence.	<ul> <li>Robert L Stewart Jr,         Academic Senate President</li> <li>Stephanie Burrus,         Professional Growth         Coordinator</li> <li>Professional Development         Committee</li> <li>Lawrence Bradford, Vice         President of Academic         Affairs</li> <li>Academic Deans</li> </ul>		<ul> <li>Establish faculty recognition awards beginning spring 2021</li> <li>Academic Affairs Deans introduce new faculty (within their areas) at fall FLEX Day</li> <li>Develop and implement a new Faculty Orientation</li> <li>Enhance Newsletters with highlights of excellence and articles about faculty accomplishments</li> </ul>	December 2022	<ul> <li>New faculty recognition awards embedded in the College culture</li> <li>New faculty members introduced at Fall FLEX</li> <li>New Faculty Orientation implemented</li> <li>Highlights from faculty added to the weekly and monthly newsletter</li> </ul>	3.A.14



## **IEPI Budget Breakdown**

Applicable Area(s) of Focus	Applicable Objective(s)	Description of Resource Needed	Cost of
(Copy from table above.)	(Copy from table above.)	(Refer to Action Steps above as appropriate.)	Resource
A. Integrated Strategic Master Planning (Development of an integrated strategic education master plan that includes Enrollment Management, Technology, Facilities, and Marketing with emphasis on Guided Pathways and Vision for Success)	<ol> <li>Per recommendation from Cambridge West report, engage the college, especially faculty, in vision-setting that determines the array of educational programs for which LASC will be known. As part of this activity, determine the desired size of the college (FTES) and make the criteria understood and well known by all stakeholders.</li> <li>Enhance marketing and public relations to reflect LASC's strong community relations.</li> </ol>	<ul> <li>Vision Setting forums - \$10,000 gift cards for participation</li> <li>Intesa Market Research – Phase 1 - \$50,000</li> <li>Business Showcase - \$15,000</li> <li>Principals Breakfast - \$15,000</li> </ul>	\$90,000
B. Human Resources Restructure (Assessing human resources infrastructure and staffing to provide recommendations on an infrastructure that supports LASC's strategic priorities and goals; best practices on embedding equity and diversity into hiring committees and processes)	5. Continue working with consultant on human resources restructuring, including conducting a needs analysis of all positions including total cost of positions	HR Consultant to complete HR Restructuring     Plan	\$40,000
C. Foundation Support (Developing a strategic fundraising plan for the Foundation to increase its fundraising capacity to support scholarships, innovation and institutional needs)	2. Join and access resources from the Network of California Community College Foundations (NCCCF). www.ncccfweb.org	<ul> <li>Membership fee for NCCCF - \$400</li> <li>NCCCF Training - \$10,000</li> </ul>	\$10,400
D. <b>Professional Development</b> (Development of a comprehensive program that provides sustainable professional development experience for all employees)	<ol> <li>Seek a higher degree of engagement from classified staff in professional development and working with the 4CS, build leadership and engagement among Classified Professionals.</li> <li>Provide leadership professional development opportunities to all constituency groups by developing and implementing a comprehensive Professional Development Plan that aligns to strategic goals and initiatives and is updated annually. Conduct annual needs assessment for all employee groups</li> </ol>	<ul> <li>Host Classified Summit - \$5,000</li> <li>4CS Virtual Classified Leadership Institute (10 spots/\$250)</li> <li>Survey and forums - \$5,000 gift cards/food</li> <li>Faculty and Facilitator Support to Develop Comprehensive Professional Development Plan - \$47,100</li> </ul>	\$59,600
Total IEPI Resource Request (not to exceed \$200,000 per college)			200,000



# LASC's FY 2021-2026 Enrollment Management Plan Goals

#### **LEGEND**

Green – Immediately/Urgent

Blue – Hold

Yellow – Not Urgent

Gray – In Progress

Purple – Completed

G	oal 1 – Increase Retention and Completion						
	Objective	Owners	Status	Activities	Dates	Comments	<b>ACCJC Standard</b>
1.1	Achieve FTES targets	<ul> <li>President</li> <li>VPAA, VPSS, VPAS</li> <li>Dept. Chairs</li> <li>Deans of Academic Affairs</li> <li>PIO</li> </ul>	In-Progress	<ul> <li>2021-22: 3700 FTES</li> <li>2022-23: 4500 FTES</li> <li>2023-24: 4750 FTES</li> </ul>	Annual	Making progress toward FY 2021-2022 FTES enrollment recovery target	2.A.10.
1.2	Establish WSCH/FTEF target for each program/course offerings to ensure the college reaches FTES annual targets	<ul><li>President</li><li>VPAA</li><li>Dept. Chairs</li><li>Deans of Academic Affairs</li></ul>	In-Progress	<ul> <li>District recommended target: 595</li> <li>2021-22: 525</li> <li>2022-23: 550</li> <li>2023-24: 595</li> </ul>	Annual		3.A.7., 3.A.9., 3.A.10., 3.D.1.
1.3	Scale up College Promise Program	<ul> <li>Promise Program         <ul> <li>Coordinator</li> </ul> </li> <li>Dean of Student Services</li> <li>President</li> <li>Financial Aid Director</li> <li>Registrar</li> <li>Dept Chairs (Promise section scheduling)</li> </ul>	In-Progress	<ul> <li>Increase retention (Fall to Spring; and Fall to Fall)</li> <li>Increase completion (certificates/degrees)</li> </ul>	December 2022		2.A.10.

	Objective	Owners	Status		Activities	Dates	Comments	ACCJC Standar
1.4	Increase phone banking to encourage and assiststudents during Registration	<ul> <li>Dean of Student Services</li> <li>Student Recruitment         Coordinator</li> <li>Counseling Dept</li> <li>Office of IE</li> <li>PIO</li> <li>Peer Mentors</li> <li>Classified Employees</li> <li>IT</li> </ul>	In-Progress	•				2.A.10.
1.5	Increase use of OER textbooks to address equity issue of our low SES students. Have an OER textbook being used in each discipline	<ul> <li>Dept Chair Library</li> <li>Department Chairs</li> <li>Dean of IE</li> <li>Academic Senate</li> <li>Faculty</li> <li>Bookstore Manager</li> </ul>	In-Progress	В	<ul> <li>aseline 40 sections Annual Goals:</li> <li>2021-22: 45 sections</li> <li>2022-23: 55 sections</li> <li>2023-24: 70 sections or more</li> </ul>			1.C.6.
1.6	OER: Clean up the SIS coding so the OER courses display in the Schedule of Classes	<ul><li>Dept Chair Library</li><li>Scheduler</li><li>Dept Chairs</li><li>IT</li></ul>	In-Progress	•	Clean data populating Schedule of Classes	December 2022		1.B.9, 1.C.6.
1.7	Scale up and institutionalize the Peer Mentoring Program	<ul><li>GP Facilitator</li><li>GP Co- Chair</li><li>Student Success Committee</li></ul>	In-Progress	•	Increase retention Increase completion			2.A.7., 2.C.2.
1.8	Continue use of the open "Zoom Room" for students to receive drop in help/get questions answered/ease inhanding students off to another dept/program	<ul><li>Dean of Student Services</li><li>Welcome Center staff</li><li>Counselors</li></ul>	In-Progress	•	Increase retention Increase completion			2.A.7., 2.C.2.
1.9	Strengthen promotion anduse of Math Lab for students struggling in Math courses. Messaging by Faculty often/routinely in order to normalize help seekingbehavior by students.	<ul><li>Math Dept. Chair</li><li>Deanof Math and Science</li><li>Math Faculty</li></ul>	In-Progress	•	Increase retention Increase completion			2.A.7., 2.C.2.

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
1.10	Create CAP Learning Communities for students (not in the Promise Program). Programming to include: Cohort courses with an academic theme (faculty collaborating with one another), and involvement in anASO student activity	<ul> <li>GP Co- Chair</li> <li>Counselors</li> <li>ASO Faculty</li> <li>ASO officers</li> </ul>	In-Progress	<ul> <li>Increase retention</li> <li>Increase completion</li> </ul>	Dates	Comments	2.A.7., 2.C.2.
1.11	Create CAP Success Teams which includeCAP Counselor (liaison), CAP Instructional faculty	<ul> <li>Dept. Chair Counseling</li> <li>GP Co-Chair</li> <li>GP Facilitator</li> <li>Deans of Academic Affairs</li> <li>Dept. Chairs</li> <li>Instructional faculty</li> <li>CAP Counselors</li> <li>VPAA</li> <li>VPSS</li> <li>Dean of Student Services</li> <li>GP Tri- Chair</li> <li>President</li> <li>All administrators</li> <li>GP Steering Committee</li> <li>GP Design Teams</li> </ul>	In-Progress	<ul> <li>Increase retention</li> <li>Increase completion</li> </ul>			2.A.7., 2.C.2.
1.12	Arrange and host CAP Welcome Event (following orientation) and CAP/GP Summits	<ul> <li>Dept. Chair Counseling</li> <li>GP Co-Chair/ GP Facilitator</li> <li>Deans of Academic Affairs</li> <li>Dept. Chairs</li> <li>Instructional faculty</li> <li>CAP Counselors</li> <li>VPAA</li> <li>VPSS</li> <li>Dean of Student Services</li> <li>GP Tri- Chair</li> <li>President</li> <li>All administrators</li> <li>GP Steering Committee</li> <li>GP Design Teams</li> </ul>	In-Progress	<ul> <li>Increase retention</li> <li>Increase completion</li> </ul>			2.A.7., 2.C.2.

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
1.13	Increase Fall to Fall retention: Explore curricular	<ul> <li>Academic Senate</li> </ul>	In-Progress	<ul> <li>Increase retention</li> </ul>			2.A.7., 2.C.2.
	design practices and studentsupport practices for re-	leadership		<ul> <li>Increase completion</li> </ul>			
	design and implementation	<ul> <li>Instructional faculty</li> </ul>					
		<ul> <li>Counseling faculty</li> </ul>					
		<ul> <li>Classified Staff</li> </ul>					

Go	al 2 – Increase Student Support throughout the	Student Journey						ACCE AMMERIES EQUIPMENT ACCES
	Objective	Owners	Status		Activities	Dates	Comments	ACCJC Standard
2.1	Ensure Early Alert (or similartool to identify students at risk of failing) is set up and programmed for LASC routing.	<ul> <li>VPSS</li> <li>Deans of Student Services</li> <li>IT Regional Manager</li> <li>Counseling Chair</li> <li>Department Chairs</li> <li>Faculty</li> <li>Deans</li> <li>Counselors</li> </ul>	In-Progress	•	Train faculty. Increase instructional faculty use of early alert system Counselors reach out to students within 48 hours ofreceiving the alert Increased coursesuccess Increased coursecompletion	Fall 2022		3.A.14
2.2	Create a one-page navigation(where to go) for student onboarding (Pictorially how to, where to click: Canvas, Registration, Counseling Appt., Student Portal)	<ul><li>Public Relations Manager</li><li>GP Design Teams</li></ul>	In-Progress	•	Student satisfaction with online way finding Increased retention	December 2022		3.A.14, 2.B.1, 2.C.3, 2.C.4, 2.B.3
2.3	Onboarding support for DEstudents (Canvas non- credit course, orientation, registration, tutoring, etc.) Create the infrastructure of support, can it be built intoearly alert? Other ideas?	<ul> <li>DE Coordinator</li> <li>Asst DE Coordinators</li> <li>Director, Student Suc Cntr</li> <li>Distance Education         Committee     </li> <li>Academic Technology         Committee     </li> </ul>	In-Progress	•	Increased coursesuccess Increased coursecompletion Increased retention	December 2022		3.A.14, 2.A.6, 2.C.5
2.4	Ensure Admissions, Counseling, Financial Aid, areopen for students on Saturdays 2 weeks prior to the start of each major term; 1 week for Winter/Summer Gauge demand for ongoing Saturday services throughout the major terms into new major terms, and if needed once/month or more, then schedule them	<ul> <li>VPSS</li> <li>Deans of Student Services</li> </ul>	In-Progress	•	Increase admissions Increase financialaid use Increase students' completion of education plans/onboarding	Summer 2022		2.B.1, 2.C.3, 2.C.4, 2.B.3
2.5	Campus wide communicationcampaign to increase engagement and retention. (examples: postcard sent to students Congratulating themon milestones reached: 30 units, 45 units, certificates, degrees, etc.)	<ul> <li>President</li> <li>VPAA</li> <li>VPSS</li> <li>VPAS</li> <li>Public Relations Manager</li> </ul>	In-Progress	•	Increased coursesuccess & completion Increased retention Continue TownHall meetings (monthly) Monthly CampusLeadership meetings Materials (post-cards, etc.)	Annual		2.C.1, 2.C.2, 2.C.3

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	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
2.6	Create systemic interventions for students	<ul> <li>Academic Senate</li> </ul>	<b>In-Progress</b>	<ul> <li>Increased coursesuccess</li> </ul>	Annual		2.A.6, 2.C.5
	enrolled in courses which are below the	<ul><li>Dept. Chairs</li></ul>		<ul> <li>Increased course completion</li> </ul>			
	Institution Set Standard for successful course	<ul> <li>Instructional faculty</li> </ul>		<ul> <li>Increasedretention</li> </ul>			
	completion— support at the course level (not			<ul> <li>Increase Institutional Set</li> </ul>			
	faculty member)			Standard for completion			
2.7	Institutionalize StudentSuccess Center	<ul> <li>President</li> </ul>	In-Progress	<ul> <li>Increased coursesuccess</li> </ul>	Annual		2.B.1, 2.C.3,
		<ul><li>VPAA</li></ul>		<ul> <li>Increased course completion</li> </ul>			2.C.4, 2.B.3
				<ul> <li>Increasedretention</li> </ul>			
				<ul> <li>Increased Institutional SetStandard</li> </ul>			
				for completion			
2.8	Consultation and collaboration between all	Student Success Committee	In-Progress	<ul> <li>Increased coursesuccess</li> </ul>	Annual		2.B.1, 2.C.3,
	student success programs (ie.Peer mentoring,	Student Success Program		<ul> <li>Increased course completion</li> </ul>			2.C.4, 2.B.3
	Umoja, Puente, etc. with the StudentSuccess	faculty leads		<ul> <li>Increasedretention</li> </ul>			
	Center			<ul> <li>Increased Institutional Set Standard</li> </ul>			
				forcompletion			

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
3.1	Ensure staffing capacity of the IE Office is maintained.	<ul><li>President</li><li>Dean of IE</li></ul>	Completed	<ul><li>Hire Research Analyst</li><li>Student workers (FWS)</li></ul>	Fall 2022		3.C.1, 3.D.1, 3.D.2, 3.D.3, 3.D.5
3.2	Annual report for each of the following programs:  O Promise Program O Student Success Center (tutoring) O Puente Program O Umoja Program O Welcome Center O Transfer Center O (Demographics, milestones, outcomes)	<ul> <li>Dean of IE</li> <li>Research Analyst</li> </ul>	In-Progress	<ul> <li>Increase coursecompletion</li> <li>Increase programcompletic</li> <li>Increase retention(fall to Speak)</li> <li>Fall)</li> <li>Decrease time andunit to contact the speak of the speak</li></ul>	on 2023 pring; Fallto		3.C.1, 3.D.1, 3.D.2, 3.D.3, 3.D.5
3.3	<ul> <li>Examine Pathway Analysisdata:</li> <li>Where are the roadblocks to completion in eachPathway?</li> <li>Which courses are NOTbeing offered that students need?</li> <li>Who starts with us and then transfers to complete elsewhere?</li> </ul>	<ul> <li>Dean of IE</li> <li>Research Analyst</li> </ul>	In-Progress	<ul> <li>Increase coursecompletion</li> <li>Increase programcompletic</li> <li>Increase retention(fall to Speak)</li> <li>Decrease time andunit to contact the second se</li></ul>	on 2023 pring; Fallto		2.A.1, 2.A.5, 2.A.6, 2.A.7, 2.A.10, 2.A.16
3.4	Examine course success and completion rates of the IGETC courses andthe patterns they fulfill	<ul> <li>Dean of IE</li> <li>Research Analyst</li> <li>Dept. Chairs</li> <li>Instructional faculty</li> <li>Counseling Chair</li> <li>Counselors</li> </ul>	In-Progress	<ul> <li>Increase coursecompletion</li> <li>Increase programcompletic</li> <li>Increase retention (fallto Spato Fall)</li> <li>Decrease time and unitto completion</li> </ul>	on 2023		2.A.1, 2.A.5, 2.A.6, 2.A.7, 2.A.10, 2.A.16
3.5	Conduct student exit surveys at the end of each term; results presented in areport annually.	<ul> <li>Dean of IE</li> <li>Research Analyst</li> <li>VPAA</li> <li>VPSS</li> <li>Academic Council</li> <li>Deans of Student Services</li> </ul>	In-Progress	<ul> <li>Present draft of survey at A Council meeting; present fir second Academic Council n</li> <li>Results written in an annua disaggregating by term and other demographics</li> </ul>	nal draft at neeting Ireport;		1.A.2, 1.A.4, 1.B.5, 2.C.2

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	Objective	Owners	Status		Activities	Dates	Comments	ACCJC Standard
3.6	Provide a list of courses (top 10) high/low success (trend data); high enrollment X high success, and high enrollment X lowsuccess—identifying best practices for implementation into low success courses (5-6 year examination)	<ul> <li>President</li> <li>Dean of IE</li> <li>Research Analyst</li> <li>Dept. Chairs</li> <li>Instructional faculty</li> <li>Counseling Chair</li> <li>Counselors</li> </ul>	In-Progress	•	Increase course completion, lessen needto repeat courses Increase programcompletion Increase retention (fall toSpring; Fall to Fall) Decrease time and unit tocompletion	Fall 2022		2.A.1, 2.A.5, 2.A.6, 2.A.7, 2.A.10, 2.A.16
3.7	Create data tracking mechanism for outcomes of LASC/LAUSD middle college high school students  O Milestone counts over time (15 units, 30 units, 45 units, graduation)  O Disaggregate the data	<ul> <li>Dean of IE</li> <li>Research Analyst</li> <li>Dual Enrollment Dean</li> <li>Dual Enrollment Coordinator</li> <li>Dept. Chairs</li> <li>Instructional faculty</li> <li>Counseling Chair</li> <li>Counselors</li> </ul>	In-Progress	•	Increase course completion, lessen need to repeat courses Increase programcompletion Increase retention (fallto Spring; Fall to Fall) Decrease time and unitto completion	Spring 2023		1.A.2, 1.A.4, 1.B.5, 2.C.2
3.8	Use the data/research gathered from the student-led, student-only focus groups. Provide presentations shared at:  o Enrollment Management Committee o Student SuccessCommittee College Council o SEAPAC o Strategic Planning o Academic Technology Committee and/or Distance Education Committee		In-Progress	•	By using the data/research, and implementing recommendations that students make, we can improve the student experience	Fall 2023		1.A.2, 1.A.4, 1.B.5, 2.C.2

	Objective	Owners	Status	Activities	Dates	Comments	ACCJC Standard
1.1	Increase career exploration and awareness activities forstudents who are "Undecided"/"Undeclared"  Embed the Career Center into assignments/activitiesin Counseling 6, 20. (Students complete an assessment at the Career Center)  Counseling Faculty and Career Center Coordinatorcollaboratively review and update curriculum for Counseling 6 and 20  Career Exploration Canvas sites are developed; Counseling and instructional Faculty encourage students to selfenroll in order to explore the resources available to them		In-Progress	<ul> <li>Decrease the number of students who are         "undecided"</li> <li>Increase number of students with declared majors/pathway/programsof study</li> <li>Decrease time and number of units to completion</li> </ul>	Fall 2022		2.A.4, 2.A.5, 2.A.7, 2.A.10
4.2	Increase partnerships with Industries in our service area todevelop internships and job shadowing opportunities  O Virtual job shadowing On-site job shadowing Internships	<ul> <li>VPAA</li> <li>CTE Program Dept Chairs</li> <li>Career Center Coordinator</li> </ul>	In-Progress	<ul> <li>Increase job shadow opportunities</li> <li>Increase studentinternships</li> </ul>	Spring 2023		2.A.4, 2.A.5, 2.A.7, 2.A.10
4.3	LASC host a "Majors Fair", which will become an annualevent.  Students can speak withfaculty about their fields  Faculty can recruit students into their CAPs  Open House for programsthat have specialized equipment that can be demonstrated and hands-on	<ul> <li>Career Center Coordinator</li> <li>Student Success Committee</li> <li>VPSS</li> <li>VPAA</li> <li>Department Chairs</li> <li>Faculty</li> <li>Counselors</li> <li>Career Center Staff</li> <li>AJCC</li> </ul>	In-Progress	<ul> <li>Decrease the number of students who are "undecided"</li> <li>Increase number of students with declared majors/pathway/programs of study</li> <li>Decrease time and number of units to completion</li> </ul>	Fall 2022		2.A.4, 2.A.5, 2.A.7, 2.A.10

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	Objective	Owners	Status		Activities	Dates	Comments	ACCJC Standard
4.4	Embed career exploration into gateway courses: Engl 101 andMath 125  Create an assignment which helps students understand the role of writing (Engl 101) and the role of math (Math 125) inthe careers they are currently pursuing	<ul> <li>Career Center Coordinator</li> <li>Student Success Committee</li> <li>Math Dept Chair</li> <li>English Dept Chair</li> <li>Math Faculty</li> <li>English Faculty</li> </ul>	In-Progress	•	Decrease the number of students who are "undecided" Increase number of students with declared majors/pathway/programs of study Decrease time and number of units to completion	Spring 2023		2.A.4, 2.A.5, 2.A.7, 2.A.10
4.5	Create a job board in the Career Center for student awareness of available employment opportunities oncampus (federal work study)	<ul> <li>Career Center Coordinator</li> <li>Director, Financial Aid</li> <li>Financial Aid Technician</li> <li>Dean of Student Services</li> </ul>	In-Progress	•	Increase career readinessof students Increase "soft skill" development of students Increase use of federalwork study dollars andstudent engagement	Spring 2023		2.A.4, 2.A.5, 2.A.7, 2.A.10
4.6	Career assessment for allincoming students  Build assessments into orientation programming  Strengthen partnerships with K12 communities byoffering K12 students' early access to career exploration  Explore platforms for career explorations which can strengthen partnerships and serve as a means of prospecting forfuture students (ie. VitaNavis)	<ul> <li>Career Center Coordinator</li> <li>Counseling Chair</li> <li>Dean of Student Services</li> <li>Dual Enrollment Deans</li> <li>Dual Enrollment Coordinator</li> </ul>	In-Progress		Decrease the number of students who are "undecided" Increase number of students with declared majors/pathway/programsof study Decrease time and number of units tocompletion Support early adoption of CAP selection by K12 partners/students matriculating Increase FTEs through useof prospecting	Fall 2023		2.A.4, 2.A.5, 2.A.7, 2.A.10
4.7	Arrange for renowned talent to do Master Classes with ourfine and performing arts students	<ul> <li>Dean of Humanities</li> <li>Dept Chair Fine Arts</li> <li>Fine Arts Faculty</li> <li>Instructional Faculty</li> </ul>	In-Progress	•	Increase realistic career knowledge and world ofwork Increase retention Increase completion	Spring 2024		2.A.4, 2.A.5, 2.A.7, 2.A.10



## LASC's FY 2021-2026 Strategic Goals

#### **LEGEND**

Green – Immediately/Urgent

Blue – Hold

Yellow – Not Urgent

Gray – In Progress

Purple – Completed

### SEMP Goal 1

**Increase Access to Educational Opportunities:** 

Dates Measure of Prog	Activities	Status	Owners	Objective	
Number of first year students PS HC database Increase to: 1, (+25%)     Number of first year African American/Black male students (LASC PS HC database) Increase to: 161 (+25%)	Guided Pathways outreach on academic pathways & career/pay focus Strong onboarding process clearly identified Umoja, Puente, TRiO, CalWORKs, EOPS, CARE, DRC, specific outreach from program to students coordinated with Public Relations Office (PRO) Increase recruitment of African American/Black males with unique marketing campaigns Increase recruitment of credit Hispanic students ages 16-35 Calling students each semester who have applied, but not registered to triage and encourage enrollment Developing partnerships with Brotherhood Crusade, and other community partners to bolster Black/African American outreach Developing partnerships with the County Gang Intervention Team, County Probation and Parole Office to promote a reentry The Enrollment Management Committee should hold focus groups on how to increase	In-Progress		Increase student enrollment by attracting students from our community and beyond	



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		Mayor's Office	
	• F	Request support from Office of Council	
		Member District 8	
		Implement and advertise the 2-year academic	
		schedule	
		Increase our attendance at the number of	
		recruitment events for high schools and	
		community requests	
		Targeted marketing to parents	
		Targeted marketing to Spanish speakers for	
		both credit and non-credit programs	
		Outreach team attending increased events with	
		a calendar of events for the year	
		Bolster outreach strategies for new and	
		returning students, especially for	
		those from marginalized populations, and	
		enhance marketing and branding strategies that	
		increase the recognition of LASC and its	
		programs as premier in the community	
		Counseling Awareness Day	
		Counselor Lunch/Breakfasts	
		Principals Breakfast	
		Dual Enrollment Sub- Committee to focus on	
		annual increases in dual enrollment access and	
		growth	
		Add Women's athletic program(s)	
		Ensure detailed information is provided on the	
		college's website on the	
		employment/education opportunities the	
		Pathways lead to	
		Increased staffing for outreach and PRO	
		departments	
		Increase Dual Enrollment classes at local	
		schools	
		Grow the College Promise Program	
		Begin outreach to the elementary schools to	

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	ESS ARRESTS
	establish a college-going culture within the
	community from a young age
	Strengthen partnerships between CTE programs
	and local businesses
	WorkSource Center partnerships to assist  displaced workers with restraining.
	displaced workers with re- training  • Develop a Re-Entry program
	Implement the PAAWS weekend/night program
	Strengthen and promote transfer partnerships
	to increase student awareness

	Object	0	Chal	0.40.71	Dele	B4	A CCIC Charadan
	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
2	Increase retention/persistence	<ul><li>Academic Council</li><li>Academic Senate</li></ul>	In-Progress	<ul> <li>Implement strong first-year and second year onboarding process</li> </ul>		_	1.A.3, 1.B.9,
	of LASC students	Admission & Records		<ul> <li>Triage – wrap around services prior to each</li> </ul>			3.D.2, 3.D.4,
	of LASC students			semester beginning		(LASC PS HC	,,
		Counseling Department     Deans		<ul> <li>Revamping processes and services to ensure</li> </ul>		database) Increase	4.B.3
		• Deans		students are receiving basic needs. This effort		to: 75% (+41%)	
		Faculty     Cylind Rathywaya Cayanitha a		will include a review of introductory and		<ul><li>Percentage of</li></ul>	
		Guided Pathways Committee		informative emails and videos to students as		students retained	
		Professional Growth Coordinator		well as the promotion of community		from Fall to Fall	
		Registrar		partnerships such as those with SHIELDS.		(LASC PS HC	
		Student Equity and Achievement-		<ul> <li>Increase awareness of classroom retention</li> </ul>		database) Increase	
		Program Advisory Committee		techniques for all modalities – processes		to: 60% (+42%)	
		Student Success Center     Student Success Center		documented and then implemented with due		<ul> <li>Percentage of</li> </ul>	
		Student Success Committee     Name Parallel and American Committee		dates		African	
		Vice Presidents		<ul> <li>Receive training and begin the use of early</li> </ul>		America/Black male	
				alert within LASC		students retained	
				Increase retention of African American/Black		from Fall to Spring	
				males – cohort model, Guided Pathways,		(LASC PS HC	
				intrusive counseling		database) Increase	
				<ul> <li>Increase tutoring, learning assistance, and</li> </ul>		to: 50% (+26%)	
				workshops and request faculty to develop		<ul> <li>Percentage of</li> </ul>	
				consistent language for all syllabi with the		African	
				tutoring resources on campus		America/Black male	2
				<ul> <li>Increase students' use of Cranium Café,</li> </ul>		students retained	
				invest in more professional development for		from Fall to Fall	
				response team, and build interventions into		(LASC PS HC	
				the student experience		database) Increase	
				<ul> <li>Increase and monitor completion of</li> </ul>		to: 40% (+28%)	
				education plans by all students			
				<ul> <li>Engage in counselor open house for students</li> </ul>			
				to meet and interact with Counselors			
				<ul> <li>Increase awareness of Umoja, Puente, EOPS,</li> </ul>			
				and related student support programs			
				<ul> <li>Increase and strengthen Distance Education</li> </ul>			
				capacity/expertise/offerings			
				<ul> <li>Use data to improve student success with AB</li> </ul>			

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	OR MARKET
	705 implementation using pedagogy, mindset, and other instructional and non-
	instructional activities.
	Full implementation of Guided Pathways
	including but not limited to:
	Create student success teams
	Revised onboarding process
	Implement early alert to support
	retention,
	o Implement the 2- year schedule
	Create a cohort/student need model
	for schedule development

	-					ACCESSION NO.
•				Dates		
3 Expand programs with growth potential in the labor market and transfer to 4-year institutions	Academic Council     Community Partners     CTE Advisory Boards     Deans     Department Chairs     Dual Enrollment Coordinator     Dual Enrollment Sub- Committee     Transfer Center     Vice Presidents	In-Progress	Implement two year academic schedule beginning FY 2021-2023     Schedule and market the PAAWS program with CAPS focus     Leverage dual enrollment partners to expand potential growth programs     Ensure that all education plans allow a transfer option to support changing student needs     Enhance transfer partnerships and transfer events for LASC students     Collaborate with educational institutions, local businesses, and workforce organizations to ensure that degree and certificate programs are responsive to educational and market needs     Increase advisory committees and create a database with the community partners and their contact information     Increase job placement and career placement to promote careers with a livable wage     Work with the County of Los Angeles and City of Los Angeles to identify areas for new curriculum or enhanced curriculum to support rapid retraining and gaps in employment	Dates	100% of dual enrollment course offerings are degree or certificate applicable     Number of Women's Athletics Teams increase to: 3 (+200%)     80% of participants state that they agree or strongly agree that classes offered during the evening and weekend meet my needs	2.A.4, 2.A.5, 2.A.7, 2.A.10, 2.A.12, 2.A.13, 2.A.14, 2.A.16

	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
4	Update the curriculum to meet the demands of 4-year institutions and local industry	<ul> <li>Academic Senate President</li> <li>Articulation Officer</li> <li>Curriculum Committee</li> <li>Deans</li> <li>Department Chairs</li> <li>Professional Growth Committee</li> <li>Transfer Center</li> <li>Vice President, Academic Affairs</li> </ul>	In-Progress	<ul> <li>Complete academic audit based on completions over the last five years and archive programs/disciplines/ and classes to identify programs with low completions</li> <li>Use this data to archive programs that are no longer viable</li> <li>Create and host annual curriculum redesign institutes through our Professional Growth Committee to redesign current curriculum</li> <li>Work with our transfer partners to ensure seamless transfer process, curriculum alignment, and opportunities for new transfer partnerships with new programs</li> <li>Use AB 705 data and the two-year schedule to align required math and English courses with the student's major</li> <li>Increase the number of programs for which Associate Degrees for Transfer are offered and archive AA/AS degrees where ADT's are offered</li> </ul>		100% of degree and certificate programs are viable	2.A.1, 2.A.5, 2.A.6, 2.A.7,
5	Expand work-based learning opportunities	<ul> <li>Academic Council</li> <li>Academic Senate</li> <li>Deans</li> <li>Department Chairs</li> <li>Faculty</li> <li>Professional Growth Committee</li> <li>Professional Growth Coordinator</li> <li>Student Success Committee</li> </ul>	In-Progress	<ul> <li>Increase internships and/or co-operative learning experiences</li> <li>Establish a College Work Experience program</li> <li>Expand Alumni Relations using the Alumni 360 software and launching the mentorship and job board functionality</li> <li>Increase the use of students' group projects, such as work based learning</li> <li>Establish service learning program</li> </ul>			2.A.12, 2.A.13, 2.A.14, 2.A.16



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/IP Goal 2 Itinuously Innovate Premier Le	oorning Environments					
Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standar
Make LASC a welcoming environment for all	<ul> <li>Academic Senate</li> <li>Academic Senate President</li> <li>Administrative Assistants</li> <li>Administrators</li> <li>Associated Students Organization</li> <li>Associated Students Organization Advisors</li> <li>Classified Managers</li> <li>Department Chairs</li> <li>Maintenance &amp; Operations</li> <li>Office of Institutional Effectiveness</li> <li>Professional Growth Committee</li> <li>Public Relations Office</li> <li>Student Services Division</li> <li>Union Leadership</li> </ul>	In-Progress	<ul> <li>Restructure the welcome emails to new and returning students sent at the beginning of each semester</li> <li>Provide in-person and or zoom support for students during the first week of school</li> <li>Implement an in-person onboarding process to create a welcoming experience for students</li> <li>Update the online student orientation to reflect the progress and changes of LASC</li> <li>Provide triage and student support with SHIELDS prior to the beginning of each semester.</li> <li>Strengthen student life on campus by increasing extra-curricular activities for students</li> <li>Institute norms and values reflecting inclusion, diversity, and anti-racism (IDEA) throughout the college</li> <li>Act on feedback from students (benchmarked surveys and through focus groups)</li> <li>Engage in continuous quality improvement on an annual basis using data, focus groups, and student climate surveys</li> <li>Expand office operational hours across the campus to provide support in the evenings and on weekends</li> <li>Ensure targeted professional development for all employees in providing a safe learning environment, and by establishing a higher standard for customer service, and strengthening proven practices that advance diversity, equity and inclusion</li> </ul>		<ul> <li>Student life on campus is better than last year? (SSS) 80% of participants state that they agree or strongly agree</li> <li>LASC values inclusion, diversity, equity, and antiracism? (CCS; SSS) 100% of participants state that they agree or strongly agree</li> <li>The hours of operation throughout LASC are convenient to my schedule and allow me to receive timely campus services? (SSS) 100% of participants state that they agree or strongly agree</li> </ul>	

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	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
2	Strengthen community and local industry engagement	<ul> <li>Academic Senate</li> <li>Academic Senate President</li> <li>Administrators</li> <li>Associated Students Organization</li> <li>Classified Managers</li> <li>CTE Advisory Boards</li> <li>Department Chairs</li> <li>Dual Enrollment Sub- Committee</li> <li>Enrollment Management Committee</li> </ul>	In-Progress	<ul> <li>Serve as an information hub and education pathway, and advance opportunities for collaboration with community and industry partners</li> <li>Promote civic engagement with elected politica officials/leadership</li> <li>Establish a day or week of service to encourage LASC employees and students to give back to the community annually</li> <li>Request support from City of Los Angeles Mayor's Office</li> <li>Request support from the Office of Council Member District 8</li> <li>Connect with City Officials including the Mayors and City Council Members to create alignment and community support</li> <li>Distribute annual report to community partners and members of our services area</li> <li>Work with advisory boards to create workforce development programs that lead to careers and fill employment gaps</li> </ul>			2.A.16, 3.D.4
3	Provide timely interventions to students	<ul> <li>Academic Senate</li> <li>Categorical/Special Programs</li> <li>Counseling Department</li> <li>Deans</li> <li>Department Chairs</li> <li>Faculty</li> <li>Student Equity and Achievement-Program Advisory Committee</li> <li>Student Success Center</li> <li>Vice President, Student Services</li> </ul>	In-Progress	<ul> <li>Triage students during the onboarding process to provide interventions PRIOR to beginning classes</li> <li>Implement the LACCD Early Alert System</li> <li>Use technology to monitor student success and provide timely interventions in advance</li> <li>Implement the LACCD Degree Audit report for LASC Students to track their progress within their education plan</li> <li>Flag students during the onboarding triage process to allow for special attention to at-risk student populations</li> <li>Assess AB 705 completion data every semester to complete continuous quality improvement</li> </ul>			2.C.1, 2.C.2, 2.C.3

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	and provide enhanced learning strategies and		
	outcomes.		
	<ul> <li>Build in required tutoring either with NetTutor</li> </ul>		
	or the Student Success Center within course		
	syllabi		!



EMP Goal 3 ncrease Student Success and Eliminate Equity Gaps:								
Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard		
Increase the completion of degrees and certificates	<ul> <li>Academic Council</li> <li>Academic Senate</li> <li>Classified Professionals</li> <li>Counseling Department</li> <li>Deans</li> <li>Department Chairs</li> <li>Faculty</li> <li>Professional Growth Coordinator</li> <li>Senior Staff</li> <li>Student Equity and Achievement-Program Advisory Committee</li> <li>Student Learning Outcomes Committee</li> <li>Student Services Division</li> <li>Student Success Center</li> <li>Student Success Committee</li> </ul>	In-Progress	<ul> <li>Increase the cohort model of learning including the Promise Program and other special programs (e.g., PUENTE and UMOJA)</li> <li>Create a second-year experience program</li> <li>Ensure all students have a 6-semester education plan with regular semester-by-semester updates by counselors, to ensure progress to completion</li> <li>Develop and implement a 2-year schedule for program completion</li> <li>Complete the student triage process during onboarding to provide wrap-around services for academically underprepared students to succeed in "gateway courses" and receive assistance prior to experiencing difficulty within the courses</li> <li>Ensure alignment of program learning outcomes with employment criteria</li> <li>Ensure program learning outcomes are aligned with degree/certificate/transfer criteria</li> <li>Explore and implement competency-based education where students advance based on their ability to master a skill or competency</li> <li>Explore and implement Credit for Prior Learning</li> <li>Instruction across programs (especially in program introductory courses); engaging students in active and applied learning, encouraging critical thinking, and solving meaningful problems</li> <li>Faculty professional development: Develop discipline specific teaching strategies; Culturally sensitive teaching practices, counseling specific training to deliver less varied advice to students; Trainings that focus on care culture</li> </ul>		<ul> <li>Institution-Set         Standard (ISS)         Degree Goal (LASC         PS Awards         database) - ISS         Annual Aspirational         Goal: 700</li> <li>Institution-set         Standard Certificate         Goal (LASC PS         Awards database) -         ISS Aspirational         Goal: 380 (+5%)</li> </ul>			

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Implement student success teams	s to work
across instructional and student s	ervice
<ul> <li>departments to promote retention</li> </ul>	n and
intrusive support services	
Assess AB 705 completion data ev	very semester
to complete continuous quality in	nprovement
and provide enhanced learning st	rategies and
outcomes.	
Build in required tutoring either v	vith NetTutor
or the Student Success Center wit	thin course
syllabi	
Require customer service training	for all current
and new employees of the College	e

Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standa
Increase the number of students transferring to 4-yr institutions	<ul> <li>Academic Council</li> <li>Academic Senate</li> <li>Articulation Officer</li> <li>Categorical/Special Programs</li> <li>Classified Professionals</li> <li>Counseling Department</li> <li>Curriculum Committee</li> <li>Deans</li> <li>Department Chairs</li> <li>Faculty</li> <li>Guided Pathways Committee</li> <li>Professional Growth Coordinator</li> <li>Registrar</li> <li>Senior Staff</li> <li>Student Equity and Achievement-Program Advisory Committee</li> <li>Student Learning Outcomes Committee</li> <li>Student Success Center</li> <li>Student Success Committee</li> <li>Transfer Center</li> <li>Vice President, Academic Affairs</li> <li>Vice President, Student Services</li> </ul>	In-Progress			Number of students who transfer (Cal-PASS Plus Student Success Metrics) - Increase to: 700 (+14%)	2.A.4, 2.A.5, 2.A.7, 2.A.10

	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
3	Decrease time to completion		In-Progress		Dates	Average number of 2 units accumulated by Associate     Degree earners     (Cal-PASS Plus Student Success Metrics) - Decrease to: 82 (-18%)	2.A.4, 2.A.5,
4	Increase job placement rates in students' field of study	· · · · · · · · · · · · · · · · · · ·	In-Progress	<ul> <li>Increase advisory boards to create curriculum and rapid retraining programs with employers that ensure job placement</li> <li>Implement peer mentoring program</li> <li>Fully implement guided pathways to ensure all incoming students are required to go through career exploration and select majors tied to careers with livable wages</li> <li>Promote the program mapper as a career exploration tool</li> <li>Provide a method for students to document their learning (beyond transcripts) for employers through portfolios and other means</li> <li>Implement the degree audit system for LASC students</li> <li>Increase community partnerships with employers to increase job placement and apprenticeship opportunities.</li> </ul>		9	2.A.12, 2.A.13, 2.A.14, 2.A.16

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	•	Owners	Status	Activities	Dates	ACCJC Standard	
5	Reduce equity gaps across all of the above measures (completion, transfer, time to completion, and job placement rates)	Academic Senate	In-Progress	<ul> <li>Fully implement Guided Pathways to complete triage and address equity gaps prior to students beginning classes</li> <li>Expand tutoring support and make tutoring required and intrusive in all syllabi</li> <li>Implement the early alert system</li> <li>Document and implement processes to provide timely interventions for students</li> <li>Inclusion, diversity, equity, and anti-racism embedded in curriculum</li> <li>Inclusion, diversity, equity, and anti-racism embedded in college culture</li> <li>Addressing housing and Food insecurity</li> <li>Promote adoption of Open Educational Resources (OER)</li> <li>Promote Student Life activities, clubs, and programs</li> <li>Identify and address achievement gaps not previously known</li> <li>Implement implicit bias training for all employees</li> <li>Implement SafeZone training for all employees</li> <li>Have a visiting scholar support the college with ongoing equity-minded training</li> </ul>		2.A.4, 2.A.5, 2.A.7, 2.A.10	



SEMP Goal 4
Advance Organizational Effectiveness:

Adva	Ivance Organizational Effectiveness:									
	Objective	Owners		Activities	Dates	Measure of Progress	ACCJC Standard			
1	Improve collaboration amongst all campus constituent groups and divisions	<ul> <li>Academic Senate</li> <li>Academic Senate President</li> <li>Administrators</li> <li>Associated Students Organization</li> <li>Associated Students Organization Advisors</li> <li>Classified Managers</li> <li>College Council</li> <li>Department Chairs</li> <li>Professional Growth Committee</li> <li>Public Relations Office</li> <li>Union Leadership</li> </ul>	In-Progress	<ul> <li>Promote reading the weekly and monthly newsletters as the main sources for campus updates</li> <li>Encourage all departments to update their college websites regularly</li> <li>Continue college-wide professional development through readings tied to personal development, communication, mindset work, and engagement</li> <li>Continue the weekly President's campus forums (beyond COVID Pandemic)</li> <li>Inclusion, diversity, equity, and anti-racism embedded in college culture.</li> <li>Invite professional experts to help with addressing difficult and courageous conversations</li> <li>Continue to implement the #lascALLin change model and complete professional development to enhance collaboration and engagement</li> </ul>		following statement: Collaboration amongst all campus constituent groups and divisions have improved over the last year? (CCS) - 80% of participants state that they agree or strongly agree				
2	Memorializing and institutionalizing processes and procedures (align with District operations)	<ul> <li>Academic Senate/ Senate President</li> <li>Administrators</li> <li>Classified Managers</li> <li>College Council</li> <li>Department Chairs</li> <li>Educational Service Center – Human Resources Division</li> <li>President's Office</li> <li>Professional Growth Committee</li> <li>Program Review Committee</li> <li>Union Leadership</li> </ul>	In-Progress	<ul> <li>Develop onboarding process for all employees</li> <li>Develop business process maps for campus processes/procedures aligned with district and board policies</li> <li>Update the business process map annually</li> <li>Ensure all departments are completing program reviews</li> <li>Use the program review process to complete continuous quality improvement, identify gaps or process breakdowns, and provide timely interventions</li> </ul>		<ul> <li>Onboarding documents are produced.</li> <li>Process mapping documents are produced</li> <li>Succession plan is produced</li> </ul>	1.A.3, 1.B.9, 3.D.2, 3.D.4, 4.A.1, 4.A.3, 4.B.3			

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3	Objective  Campus-wide Professional  Development	<ul> <li>Owners</li> <li>Academic Senate</li> <li>Academic Senate President</li> <li>Administrators</li> <li>Classified Managers</li> <li>College Council</li> <li>Department Chairs</li> </ul>	Status In-Progress	#lascALLin change model and complete     professional development to enhance     collaboration and engagement     Continue college-wide professional     development through readings tied to personal     development, communication, mindset work,	Dates	Number of training sessions, workshops, or other related activities convened for faculty, staff,	CJC Standard
		<ul> <li>Professional Growth Coordinator</li> <li>Union Leadership</li> </ul>		<ul> <li>and engagement</li> <li>Engage employees in training gap identification using evaluations and recurring meetings.</li> <li>Use the district professional development resources and the college Professional Growth Committee to provide interventions for any employee skills gaps (skills/use in job)</li> <li>Use the results of the Community College Survey of Student Engagement (CCSSE), or Survey of Entering Student Engagement (SENSE), or other validated/benchmarked instrument to create targeted professional development</li> <li>Customer service, implicit bias, equitymindedness, and SafeZone training for all</li> </ul>		and administrators (Vision Resource Center Annual Report) - Increase to: 10 per semester (+43%)	
4	Increase diversity and representation of LASC employees	<ul> <li>Academic Senate</li> <li>Academic Senate President</li> <li>Administrators</li> <li>Classified Managers</li> <li>College Council</li> <li>Department Chairs</li> <li>Educational Service Center – Human Resources Division</li> <li>Professional Growth Coordinator</li> <li>Union Leadership</li> </ul>	In-Progress	<ul> <li>employees</li> <li>Require all hiring committee representatives to complete implicit bias and culturally competency training prior to beginning any hiring committees</li> <li>Implement an employee mentorship program for all new employees</li> <li>Attend the CCC Registry annual recruitment event to encourage diverse applicants to apply</li> <li>Employee mentorship programs for those looking to promote</li> <li>Strategic and intentional equity-minded professional development that is continuous and engaging for all employees</li> </ul>		<ul> <li>The college values a 3.A.1 diverse workforce with diverse perspectives and approaches to work?</li> <li>The college's hiring practices promote Inclusion, Diversity, Equity, and Antiracism?</li> </ul>	14

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Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
Implement with necessary	Academic Council	In-Progress	, , , , , , , , , , , , , , , , , , , ,		•	1.A.3, 1.B.5,
iteration, the LASC Workplan	<ul> <li>Academic Senate</li> </ul>		LASC Workplan in response to the Cambridge		activities are	3.D.2, 4.B.3
	<ul> <li>Academic Senate President</li> </ul>		West Report.		implemented and	
	<ul> <li>Academic Technology Planning</li> </ul>				progress is shared	
	Committee				with the campus	
	<ul> <li>Accreditation Steering Committee</li> </ul>				each semester	
	<ul> <li>Administrators</li> </ul>					
	<ul> <li>Associated Students Organization</li> </ul>					
	<ul> <li>Budget Committee</li> </ul>					
	<ul> <li>Business Office – Senior Accountant</li> </ul>					
	<ul> <li>Campus Technology Planning</li> </ul>					
	Committee					
	<ul> <li>Career Center</li> </ul>					
	<ul> <li>Chair of Chairs</li> </ul>					
	Child Development Center Director					
	<ul> <li>College Store Supervisor</li> </ul>					
	CTE Faculty					
	<ul> <li>Dean, Institutional Effectiveness</li> </ul>					
	Department Chairs					
	<ul> <li>Distance Education Coordinator</li> </ul>					
	Dual Enrollment Coordinator					
	<ul> <li>Dual Enrollment Faculty</li> </ul>					
	<ul> <li>Dual Enrollment Sub- Committee</li> </ul>					
	<ul> <li>Educational Service Center – Chief</li> </ul>					
	Facilities Executive					
	<ul> <li>Educational Service Center – Chief</li> </ul>					
	Financial Officer					
	Educational Service Center – Vice					
	Chancellors					
	<ul> <li>Enrollment Management Committee</li> </ul>					
	Events and Venue Coordinator					
	Facilities Planning Committee					
	Financial Aid Director					
	Fiscal Recovery Taskforce					
	•					
	<ul> <li>Guided Pathways Ambassadors</li> </ul>	1		İ		

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<ul> <li>Outreach Coordinator</li> <li>PAAWS Program</li> <li>Professional Growth Committee</li> <li>Professional Growth Coordinator</li> <li>Public Relations Manager</li> <li>Strategic Planning Committee</li> <li>Student Services Division</li> <li>Student Success Center</li> <li>Union Leadership</li> <li>Work Environment Committee</li> </ul>		

	Objective	Owners	Status	Ac	tivities	Dates	Measure of Progress	ACCJC Standard
6	Develop and sustain capacity of institutional effectiveness		In-Progress		Ensure annual evaluation of all master plans, including visual displays of achievement made toward goals.  Ensure all program reviews are completed annually Ensure all committees set annual goals, update their charges, and update their membership annually, filling vacancies as soon as possible Ensure all committees complete annual self-evaluations and continuous quality improvement to ensure ongoing enhancements to institutional effectiveness Ensure that the OIE is staffed with Research Analyst (minimum, or two) in order to meet campus demand for data/research in decision making Assess college workflow, eliminating duplicative efforts as well as silos Fully implement guided pathways		<ul> <li>100% of SEMP goals are achieved, progress updated annually</li> <li>Number of employees in Institutional Effectiveness Office - Increase to: 4</li> </ul>	1.A.2, 1.A.4, 1.B.5, 2.C.2
7	Plan for post-COVID return to campus	<ul> <li>Academic Senate</li> <li>Academic Senate President</li> <li>Administrators</li> <li>Associated Students Organization</li> <li>Classified Managers</li> <li>Classified Professionals</li> <li>College Council</li> <li>Department Chairs</li> <li>Director of College Facilities</li> <li>Faculty</li> <li>Incident Command System and District Emergency Operations Center</li> <li>Public Relations Manager</li> <li>Security Partner (TBD)</li> <li>Union Leadership</li> <li>Work Environment Committee</li> </ul>	In-Progress	S •	Coordination of safe return to facilities Ensuring cleanliness and hygiene standards are met and enforced (sanitation of buildings, mask wearing, hand sanitizing stations, social distancing, etc.) Determine programs/services which will continue online Promote health and wellness services to students and employees (e.g., EAP) Purchase all required supplies and required PPE for all employees Assess requirements and progress monthly in alignment with the District EOC and LA County Department of Health		<ul> <li>The college coordinated a safe return Post-Pandemic? (CCS) - 90% of participants state that they agree or strongly agree</li> <li>I feel safe working at LASC because of the COVID-19 precautions taken? (CCS) - 90% of participants state that they agree or strongly agree</li> </ul>	



	P Goal 5 ain fiscal resource managemer	nt and stewardship:					TOS ANGELS 100
	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
1	Maintain a balanced budget	<ul> <li>Academic Senate</li> <li>Academic Senate President</li> <li>Administrators</li> <li>Budget Committee</li> <li>Classified Managers</li> <li>College Council</li> <li>Department Chairs</li> <li>Educational Service Center – Chief Financial Officer</li> <li>Educational Service Center – Vice Chancellors</li> <li>Fiscal Recovery Taskforce</li> <li>Union Leadership</li> </ul>	In-Progress	<ul> <li>Complete LASC structural budget changes within a participatory governance framework to create a long-term sustainable budget for LASC that can withstand exponentially increasing personnel costs and district-wide assessments</li> <li>Develop annual FTEF and FTES goals at the division and department level to engage all stakeholders in the revenue generation process</li> <li>Quarterly fiscal review with ESC</li> <li>Quarterly fiscal review by Areas/Dept in collaboration with Administrative Services</li> <li>Create an annual budget book for the college that shows all funds, costs, and other relevant data needed for a transparent understanding of the college's budget</li> <li>Ensure all key vacancies within the Administrative Services Team are filled to provide sufficient support for college processes</li> <li>Implement position control to support the ongoing improvement of college operations</li> <li>Improve the resource allocation processes to be integrated with District Strategic Plan, college strategic goals, student-centered funding formula, and restricted funding sources</li> <li>Work collaboratively with the District Budget Committee to update the District funding model to appropriately allocate personnel costs to all colleges annually, including step and column increases Continue to grow facility rental revenue Explore and implement creative methods for increasing revenue including a farmer's market, swap meet, used car sales lot, and community services to increase revenue generation</li> </ul>		<ul> <li>Report out on monthly expenditures produced</li> <li>O past due notices from vendor(s)</li> <li>O open commitments</li> <li>100% of JVs completed</li> </ul>	3.D.1, 3.D.2, 3.D.3, 3.D.5, 3.D.7, 3.D.10

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Objec		Owners	Status	Activities	Dates		ACCJC Standard
2 Enact Plan a stabili  3 Streng progr and re	t the Financial Recovery and achieve fiscally lity	<ul> <li>Administrators</li> <li>Budget Committee</li> <li>Classified Managers</li> <li>Department Chairs</li> <li>Academic Senate</li> <li>Administrators</li> <li>Budget Committee</li> </ul>	No longer needed as college is not in fiscal recovery	<ul> <li>Complete annual updates to the Financial Recovery Plan within the participatory governance framework</li> <li>Ensure the Financial Recovery Plan continues to prioritize the student- centered funding formula, vision for success, and sustainability</li> <li>Integrate and document an annual budget development calendar/timeline including alignment with the restricted funding</li> </ul>		<ul> <li>Total FTES         Generated (LACCD         Annual FTES         Report) - Increase         to: 5,000 (+10%)</li> <li>Expenditures per         FTES (LACCD         Annual Final Budget         Report) - TBD         (Reorg Plan         Needed)</li> <li>WSCH/FTEF (LACCD         Annual Data Book) -         Increase to: 540         (+27%)</li> <li>Average class size -         Increase to: 34.0         (+20%)</li> <li>A revised handbook</li> </ul>	3.D.1, 3.D.2, 3.D.3, 3.D.5, 3.D.7, 3.D.10
priori	itization process	<ul> <li>Classified Managers</li> <li>Co-Chairs:</li> <li>College Council</li> <li>Budget Committee</li> <li>Program Review Committee</li> <li>Strategic Planning Committee</li> </ul>		<ul> <li>allocations (SEA-PAC &amp; Perkins)</li> <li>Ensure all programs and services on campus complete an annual program review</li> <li>Ensure the Budget Committee uses program review to inform the allocation process</li> <li>Provide annual professional development on budget development, fund accounting, and budget manager best practices</li> </ul>			

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	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
4	Generate Revenue	Academic Senate	In-Progress	<ul> <li>Increase capacity for grant writing and pursuit</li> </ul>		<ul> <li>The total amount of</li> </ul>	f3.B.2, 3.B.3,
		<ul> <li>Academic Senate President</li> </ul>		of additional funding streams		revenue generated	3.D.10
		<ul> <li>Administrators</li> </ul>		<ul> <li>Growth of Community Services</li> </ul>		annually - Increase	
		Budget Committee		courses/programs		to: \$1,387,460	
		College Council		◆ Start an Alumni Association		(+50%)	
		<ul> <li>Director of College Facilities</li> </ul>		<ul> <li>Continue to grow facility rental revenue</li> </ul>			
		<ul> <li>Events and Venue Coordinator</li> </ul>		including additional staffing to support growth			
		Work Environment Committee		<ul> <li>Explore and implement creative methods for</li> </ul>			
				increasing revenue including a farmer's market,			
				swap meet, used car sales lot, and community			
				services to increase revenue generation			



## LASC's FY 2022-2027 Technology and Academic Technology Master Plan Goals

#### **LEGEND**

Green – Immediately/Urgent

Blue – Hold

Yellow – Not Urgent Gray – In Progress

Purple	<mark>e</mark> – Completed						
GOA	AL 1 – Foster student-centr	ic investments					
#	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
1.1	Implement the LACCD Early Alert System	<ul> <li>VPSS – Campus Lead</li> <li>IT Department</li> <li>Academic Senate</li> <li>Counseling Department</li> <li>Department Chairs</li> <li>Faculty</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> <li>ASO</li> </ul>	In-Progress	<ul> <li>Identify the alert metrics through the Guided Pathways Work Group</li> <li>Work with the District to implement the system</li> <li>Conduct trainings for faculty to utilize the early alert process to support students in need</li> <li>Conduct training for student services on how to receive and process requests to student assistance per faculty recommendations</li> </ul>			2.C.1., 2.C.2., 2.C.3.
1.2	Implement the LACCD Degree Audit report for LASC Students to track their progress within their education plan	<ul> <li>VPSS – Campus Lead</li> <li>IT Department</li> <li>Counseling Department Chair</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> <li>ASO</li> </ul>	In-Progress	<ul> <li>Work with District to identify requirements to develop and implement this</li> <li>Work with counseling department to ensure correct content is loaded to allow module to be activated in PeopleSoft</li> <li>Work with IT Department to ensure this new tool is accessible for students</li> <li>Develop how-to training videos and promotional in-reach to educate students on the new tool</li> </ul>			2.C.1., 2.C.2., 2.C.3.

#	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC
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1.3	Develop technology training and resources for new students as a part of the onboarding process	<ul> <li>VPSS – Campus Lead</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> <li>IT Department</li> <li>ASO</li> </ul>	In-Progress	<ul> <li>Identify the software and technology trainings necessary</li> <li>Identify subject matter experts to develop and record trainings and make them available on the college website and/or SharePoint.</li> <li>As needed, identify days/times to conduct in-person trainings each semester</li> </ul>			3.C.1., 3.C.2., 3.C.3., 3.C.4., 3.C.5.
1.4	Support student success through the use of technology	<ul> <li>VP AS/SS/AA</li> <li>Deans</li> <li>Dept. Chairs</li> <li>Regional IT Manager</li> <li>Student Success Committee</li> <li>DE Faculty</li> </ul>	In-Progress	<ul> <li>Onboarding orientations</li> <li>Ongoing workshops</li> <li>Develop training materials as needed</li> <li>Meet all ADA requirements</li> <li>Expand methods of communication with students</li> <li>Ensure technology and software that enables access to resources is current and supported</li> </ul>			2.C.1., 2.C.2., 2.C.3.

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GO	AL 2 – Increased technology	y modernization and innovation					And the second
#	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC
							Standard
2.1	Implement a process for	• VPAS	<b>In-Progress</b>	<ul> <li>Form a Work Group</li> </ul>			2.B.1., 3.C.1.,
	the adoption of new	Regional IT Manager		<ul> <li>Develop a process for the adoption of new</li> </ul>			3.C.2., 3.C.5.
	technologies	Technology Planning Committee		technologies			
		Academic Technology Committee		Evaluate process annually and update as			
				needed			
2.2	Enhance Business	• VPAS	In-Progress	<ul> <li>Develop a workgroup of key stakeholders</li> </ul>			3.B.1.,
	Continuity capabilities and	Regional IT Manager		<ul> <li>Draft the technology portion of the</li> </ul>			3.C.2.,
	Disaster Recovery.	Technology Planning Committee		Business Continuity Plan			
	Develop, test and update	Academic Technology Committee		<ul> <li>Bring section for approval to Technology</li> </ul>			
	disaster recovery			Planning and Academic Technology			
	procedure and mitigation			Committees			
	plans.			Insert the section into the Business			
				Continuity Plan			1.5.0.0.5.1
2.3	Provide technology for	• VPAA	In-Progress	Determine baseline level needed			1.B.9., 2.B.1.,
	instructional purposes in	• Deans		Ensure ADA needs are met			3.C.1., 3.C.2.,
	every classroom/lab and ensure it is maintained	Department Chairs		Evaluate wireless needs			3.C.5.
	ensure it is maintained	Regional IT Manager		Ensure maintenance			
		Technology Planning Committee					
		Academic Technology Committee					
2.4	Collaborate with ESC and	• VPAA	In-Progress	Work closely with the Regional IT Manager			1.B.9., 2.B.1.,
	other LACCD campuses for	Regional IT Manager		and ESC to determine enterprise level			3.C.1., 3.C.2.,
	enterprise level systems	Technology Planning Committee		systems			3.C.5.
	deployment	Academic Technology Committee		<ul> <li>Coordinate timelines and deployments to</li> </ul>			
				meet campus needs			



GOA	AL 3 – Continue technology	modernization through infrastructur	e upgrades, p	platform simplification and standardization			
#	Objective	Owners	Status	Activities	Dates	Measure of Progress	ACCJC Standard
3.1	Leverage college resources to fully Implement the Information Technology Replacement Plan	<ul> <li>VPAS</li> <li>Regional IT Manager</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> </ul>	In-Progress	<ul> <li>Identify all bond, college, and district funding available</li> <li>Prioritize project list</li> <li>Implement replacement plan</li> <li>Maintain inventory of all campus technology equipment</li> <li>Review inventory annually to determine ITRP resource requirements</li> </ul>			1.A.9., 2.B.1., 3.C.1., 3.C.2., 3.C.3., 3.C.4., 3.C.5.
3.2	Work closely with the District to ensure network security and educate the campus community on cyber security best practices.	<ul> <li>VPAS</li> <li>Regional IT Manager</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> </ul>	In-Progress	<ul> <li>Work closely with the District to incorporate cyber security best practices into employee onboarding and training</li> <li>Complete one training per semester on cyber security and District updates to the campus community</li> </ul>			3.A.14., 3.C.1., 3.C.3., 3.C.4.
3.3	Ensure network security	<ul><li>VPAS</li><li>Regional IT Manager</li><li>District OIT</li></ul>	In-Progress	<ul> <li>Regularly inform campus users of network security regulations</li> <li>Deployment and maintenance of network security system</li> <li>Regular backups with testing to ensure integrity</li> </ul>			3.C.1., 3.C.3., 3.C.4.
3.4	Ensure ongoing assessment of college's technology needs to keep up with emerging technology and best practices	<ul> <li>VPAS</li> <li>Regional IT Manager</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> </ul>	In-Progress	<ul> <li>Review the Technology Replacement Plan each semester to update the plan as needed</li> <li>Coordinate with the Facilities Master Plan to leverage resources</li> </ul>			3.C.1., 3.C.3., 3.C.4. 3.C.5.

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GOA	AL 4 - Comprehensive techr	nology adoption through continuous	training					
#	Objective	Owners	Status		Activities	Dates	Plan Alignment	ACCJC Standard
4.1	Provide ongoing employee and student technology training.	<ul> <li>VPAS – Campus Lead</li> <li>Professional Growth Coordinator</li> <li>Professional Growth Committee</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> <li>ASO</li> </ul>	In-Progress	•	Identify different position types and required trainings associated with their success Embed trainings into onboarding schedule for new employees Embed trainings into orientation process for new students Develop refresher trainings and schedule		Fiscal Recovery Plan  Strategic Education  Master Plan	3.A.14.
4.2	Develop technology training and resources for new employees as a part of the onboarding process	<ul> <li>VPAS – Campus Lead</li> <li>Professional Growth Coordinator</li> <li>Professional Growth Committee</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> </ul>	In-Progress	•	Identify different position types and required trainings associated with their success Embed trainings into onboarding schedule for new employees and new students Develop ongoing training schedule		IEPI Plan Strategic Education Master Plan	3.C.1, 3.C.2, 3.C.3, 3.C.4, 3.C.5
4.3	Work with the district to develop Smart Classroom Certification training requirements to ensure proper and comprehensive utilization of instructional equipment.	<ul> <li>VPAS – Campus Lead</li> <li>Professional Growth Coordinator</li> <li>Technology Planning Committee</li> <li>Academic Technology Committee</li> <li>Regional IT Manager</li> </ul>	In-Progress	•	Work with the TPCC and District to develop smart classroom certification training program Embed trainings into onboarding for new employees		LACCD Technology Strategic Plan Strategic Education Master Plan	2.A.8., 3.A.14.

